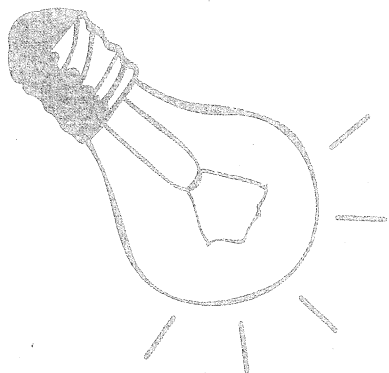


ANNUAL GENERAL MEETING ASSEMBLÉE GÉNÉRALE ANNUELLE



LETTER TO MEMBERS

Dear members,

Canada's post-secondary education system is at a crossroads. Public universities and colleges are suffering from a lack of government funding causing most institutions to cut spending and rely on record high fees to make up the difference. Canadians are buried in more than \$15 billion of student debt. All indications are that the federal government intends to make more cuts to social program funding in the 2014 budget—a move that will further undermine public post-secondary education in Canada.

While the government has said that there will be no surprises in the upcoming budget or legislation, it has already threatened Aboriginal control over Aboriginal education and funding, shut down human rights offices across Canada, and publically stated that the federal government has a very limited role to play in higher education. As the government rolls out its agenda for the next two years towards the 2015 election, we must be prepared to challenge any decisions that will make public post-secondary education less public, erode the quality of teaching and research, or narrow access for marginalised groups.

The best way for us to ensure that we are successful at protecting public post-secondary education is to be united. By working together, we can ensure that we are supporting each other when we face challenges and barriers; that our members are informed and connected to the power structures in Ottawa; and that Members of Parliament, college and university administrators, and the public hear our message loud and clear: *education is a right!*

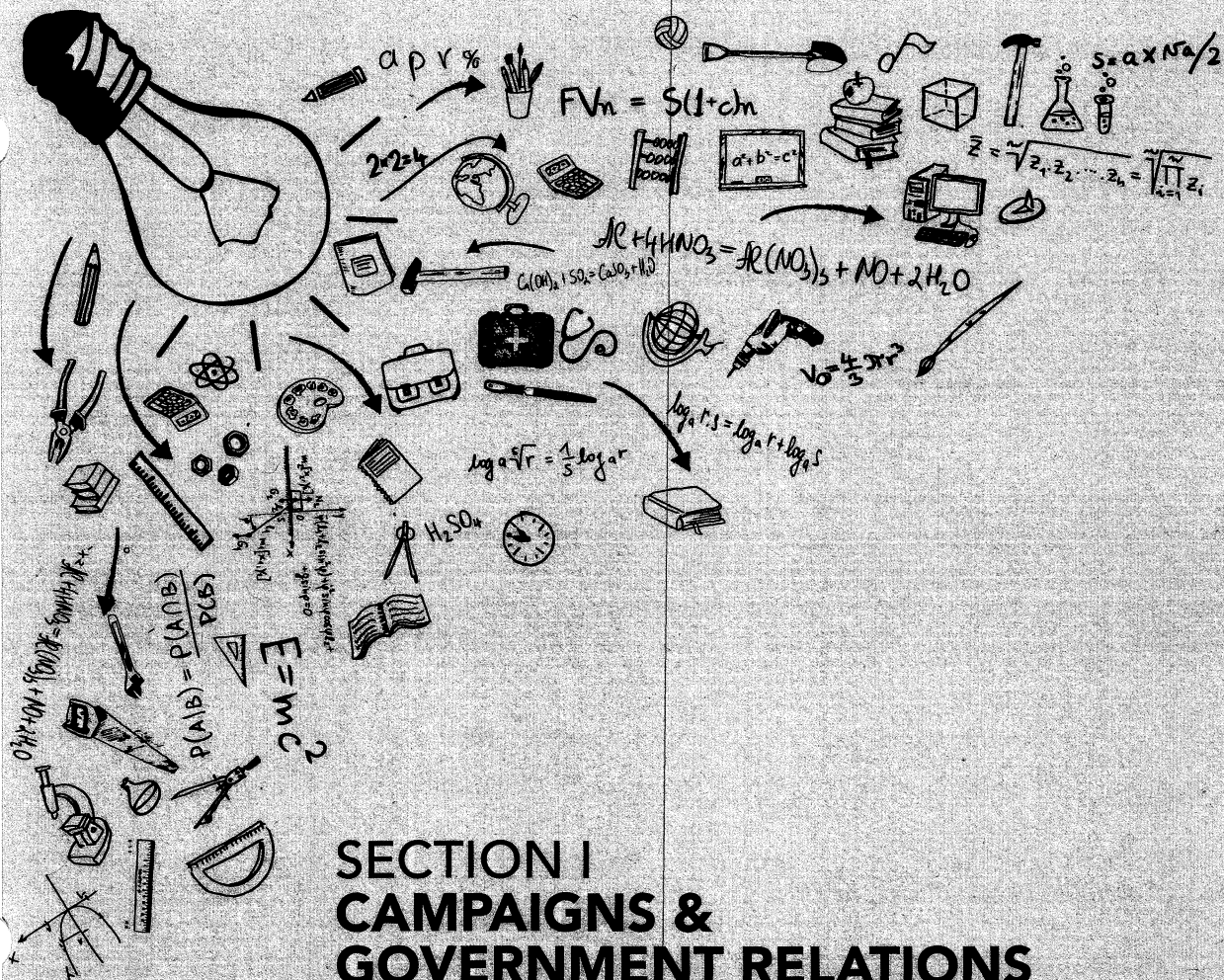
The following report summarizes the activities of the Federation over the past year and, in particular, since the previous national general meeting in May. We hope that the report is of assistance in informing your deliberations over the course of this general meeting.

In solidarity,

The National Executive

32nd ANNUAL GENERAL MEETING
ASSEMBLÉE GÉNÉRALE ANNUELLE

CANADIAN FEDERATION OF STUDENTS(-SERVICES) • FÉDÉRATION CANADIENNE DES ÉTUDIANT-E-S(-SERVICES)



SECTION I CAMPAIGNS & GOVERNMENT RELATIONS

SECTION II SOLIDARITY

SECTION III SERVICES

SECTION IV INTERNAL

SECTION V APPENDICES

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ANNUAL GENERAL MEETING
ASSEMBLÉE GÉNÉRALE ANNUELLE

CANADIAN FEDERATION OF STUDENTS (SERVICES) • FÉDÉRATION CANADIENNE DES ÉTUDIANTS (SERVICES)

OVERVIEW

Beginning in the 1980s, the federal government limited funding increases for post-secondary education, leading to a drop in per-student funding. In 1994, following a recession, the federal government made one of the deepest budget cuts in history, slashing transfers to the provinces for social programs by \$7 billion dollars. This cut was passed directly onto students in the form of double-digit fee increases, causing student debt to grow to epidemic proportions.

Skyrocketing tuition fees and the prevalence of loan-based financial assistance have pushed student debt to historic levels. This past year, almost 455,000 students were forced to borrow in order to finance their education.

Despite achieving multi-billion dollar surpluses, the federal government never restored funding. The scarcity of sufficient public funding has paved the way for a dramatically larger role for the private sector in the funding and governance of universities and colleges. Today, most public post-secondary institutions derive only half their funding from public sources.

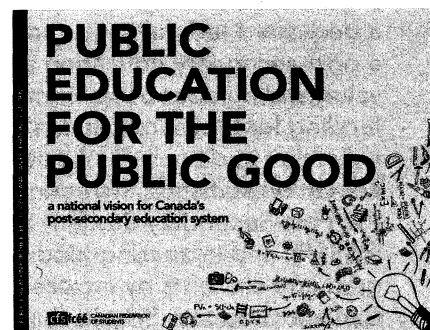
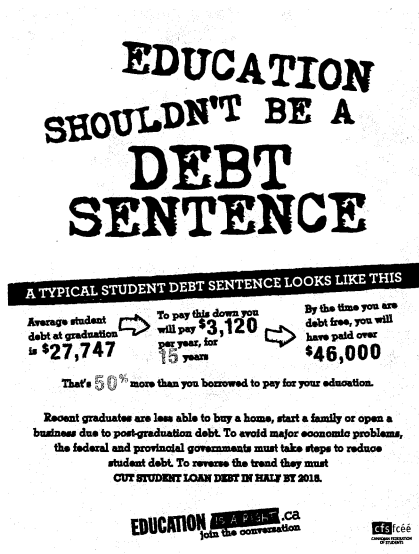
The federal government has promised that the 2014 budget will continue to focus on cutting the deficit that has resulted from one-time stimulus spending, industry bail-outs, and reckless tax cuts rather than investing in social programs.

In short, the federal government is poised to further weaken public post-secondary education at a time when it should be demonstrating leadership and taking on a greater role than ever before.

EDUCATION IS A RIGHT

The Education is a Right campaign is the Federation's primary campaign, calling for an affordable, high quality, and public post-secondary education system across Canada.

The primary goals set out in the campaign are the establishment of a national post-secondary education act, dedicated federal funding for post-secondary education, reinvestment of federal funds to make up for decades of underfunding, and the complete replacement of student loans with non-repayable grants. The campaign also aims to reduce the barriers faced by graduate students, international students, and Aboriginal students by increasing public resources for graduate research, regulating international tuition fees, and eliminating the cap on the Post-Secondary Student Support Program.



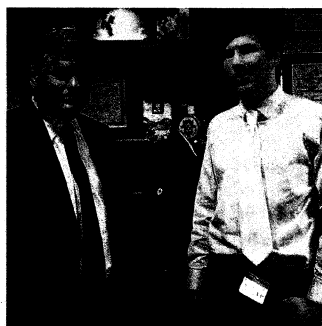
SUBMISSION TO THE HOUSE OF COMMONS STANDING COMMITTEE ON FINANCE

As in previous years, the Federation was invited to submit a brief for the public consultations of the Standing Committee on Finance. The Federation's submission identified the following priorities: increasing federal funding to lower tuition fees and reduce student debt guided by a federal act, re-allocation of the funding for tax credits to up-front grants, funding for graduate students, an ending to targetted research funding for commercialisable projects over basic research, and increasing federal funding for Aboriginal students. In addition, the Federation's brief outlined the necessity for a strong and viable tax base in order to support public programs such as post-secondary education.

LOBBY WEEK

In order to build awareness of key post-secondary education issues and to further the objectives of the Federation, an extensive lobbying session was held from October 21 to 25, 2013 in Ottawa. Member local representatives from across Canada met with over 160 Members of Parliament and Senators (Appendix 1) from their respective regions.

The lobby sessions focused on seven priorities: increasing federal funding for post-secondary education; reducing student debt; the need for a dedicated federal cash transfer governed by a post-secondary education act; increasing the value and number of up-front grants; increasing funding for Statistics Canada's branch for the collection and analysis of post-secondary education statistics; increasing funding for the Post-Secondary Student Support Program (PSSSP); and increasing funding available for graduate students by increasing the number of Canada Graduate Scholarships, and removing provisions that prioritise commercialisable research over basic research. Students also discussed the need for a national strategy to address high youth unemployment and the prevalence of unpaid internships. Many local representatives reported receiving strong support for recommendations that address high student debt and youth unemployment.



LOBBY WEEK 2013

SEMAINE DE LOBBY

EDUCATION IS A RIGHT

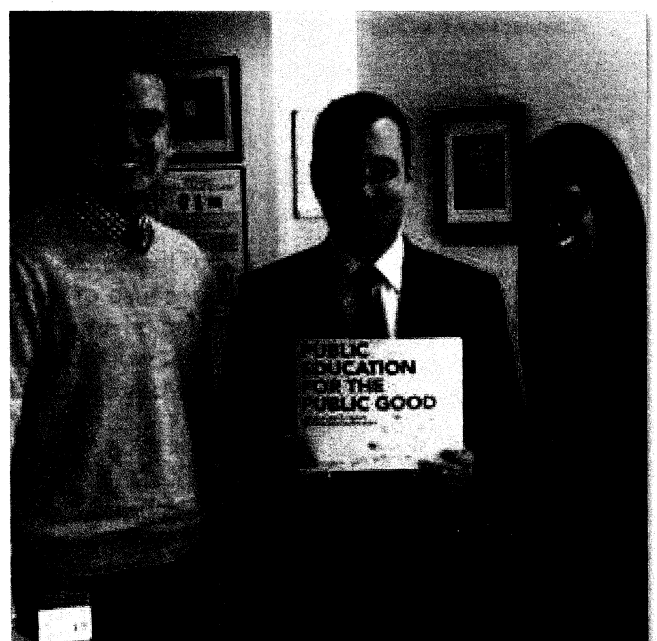
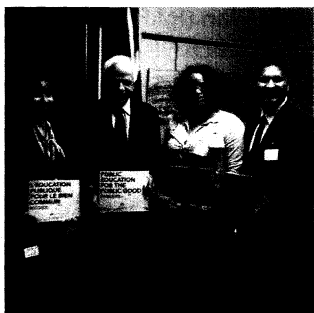
L'ÉDUCATION EST UN DROIT

In addition, many opposition members expressed support for the reallocation of education tax credits and saving schemes to upfront grants.

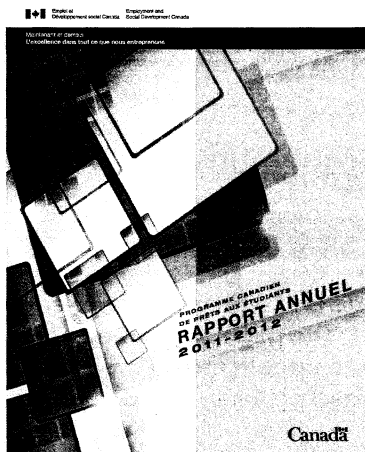
In advance of the meetings, the Federation released *Public Education for the Public Good*, a document outlining the Federation's national vision for Canada's post-secondary education system. Federation representatives distributed the document to Members of Parliament and Senators during lobby meetings.

To garner media attention across the country, the Federation issued press releases in several regions about lobby week highlighting local issues and participants.

A dedicated web page on National Lobby Week actions was launched. The page allowed member local representatives to update the membership on meetings and upload pictures, videos and comments.



THE CANADA STUDENT LOANS PROGRAM



\$200 million

Increase in student loan disbursements between 2010-2011 and 2011-2012.

\$2.4 billion

Total annual student loan disbursement in 2011-2012.

The Canada Student Loans Program (CSLP) is responsible for operating the national student loans and grants systems, including both issuing and repayment. The Federation meets regularly with CSLP staff to discuss program policy and implementation and has seats on several advisory groups for CSLP and Human Resources and Skills Development Canada.

NATIONAL ADVISORY GROUP ON STUDENT FINANCIAL ASSISTANCE

The National Advisory Group on Student Financial Assistance (NAGSFA) is composed of government representatives and organisations representing students, administrators, institutional financial aid staff, and faculty members. The NAGSFA usually meets semi-annually to discuss policy changes to the Canada Student Loans Program (CSLP), and the Canada Student Grants Program (CSGP).

On June 20, the Federation participated in a NAGSFA teleconference meeting. CSLP representatives announced that the Program's annual report would be published in the fall. An update was also provided on the final uptake numbers for grants and loans in the 2011-2012 academic year. Over \$200 million more in student loans was disbursed over the 2011-2012 year than in 2010-2011, bringing the total annual amount loaned to students to \$2.4 billion. While only \$647 million was disbursed in grants. There were over 450,000 students who received loans from the federal government and 335,000 who received grants in the 2011-2012 year. The Repayment Assistance Plan (RAP) assisted 185,000 borrowers with difficulty in repayment, of which 90 percent made zero payments and accrued zero interest on their provincial and federal debt.

The numbers provided by CSLP in their annual actuarial report, which details all of the financial data of the program, including total number of loans and grants issued and default rates, are alarming. Almost half of the students in Canada are indebted to the federal government because of the costs of education. A growing number of people are also having difficulty finding adequate employment after graduation that would allow them to make payments on their loans and also pay for basic necessities like food and shelter.

REPAYMENT ASSISTANCE & LOAN WRITE-OFFS

Throughout the Spring and Summer, the federal government tabled its Supplementary Estimates Report, which included CSLP unrecoverable accounts. In the report where CSLP figures were shown, it was identified that the federal government was writing off \$231 million in unpaid Canada Student Loans from 44,000 unrecoverable accounts.

This amount is 55 percent higher than the need estimated in the most recent CSLP actuarial report (\$149 million), and is in addition to the \$312 million in loans written off last year. The Supplementary Estimates also included a projected \$173 million needed for the same purpose in the 2013-2014 year. Including next year's projection, the federal government is set to write off \$716 million in unrecoverable student loans from the last decade.

On July 16, the Federation met with CSLP representatives for clarification the process used to write-off loans and for a breakdown of total loan amounts being written-off by province. The CSLP confirmed that defaulted Canada Student Loans are subject to collection activity by the Canada Revenue Agency, and those deemed unrecoverable may be written-off. The Supplementary Estimates do not include a breakdown by province, but that information is tracked by Human Resources and Skills Development (HRSDC). The Federation has contacted HRSDC to solicit the provincial breakdown of student loan write-offs by province and is awaiting a response.

MEETING WITH GLENNIE GRAHAM, DIRECTOR GENERAL OF THE CANADA STUDENT LOANS PROGRAM

On September 21, Federation representatives met with Glennie Graham, Director General of the CSLP and other key staff. At the meeting, Graham provided an overview of loan and grant amounts disbursed by provinces and territories in 2011-2012.

Canada Student Loans

CSLP officials noted that 454,000 Canada Student Loans were issued in 2011-2012. The average loan amount was \$5,329 and 56 percent of borrowers were Ontario residents.

They also clarified that it was not currently possible to provide data on the average length of time it took a student to repay a student loan. Since it had been less than ten years since CSLP has fully taken over the management of student loans, there has not been a full cohort of borrowers who have completed repayment under the direct loan system. Information was provided on students who consolidated their loans in 2004-2005, which was the first cohort to receive their full loans directly from CSLP. As of 2011-2012, 58 percent of this cohort had repaid their loans in full, 25 percent had defaulted, and 17 percent were still in repayment.

The Federation provided CSLP with key recommendations to improve awareness and access to the Repayment Assistance Program as well discussed ways to reduce student loan debt.

Canada Student Grants

Graham noted that 2011-2012 marked the first year that the base amount of the Canada Student Grants increased. Starting in 2011-2012, Canada Student Grants increased to \$250 per month for

454,000

Number of loans issued in 2011-2012.

335,000

Number of grants issued in 2011-2012.

\$5,329

Average loan amount in 2011-2012.

56%

Percentage of borrowers in 2011-2012 who were Ontario residents.

CSLP launched the direct loan system in 2004-2005.

In 2011-2012 of the students who took out loans eight years earlier:

58%

had repaid their loans in full.

25%

had defaulted on loan repayments.

17%

are still repaying loans.

\$642 million

Total amount disbursed through the Canada Student Grant (CSG) program in 2011-2012.

31%

Percentage of students in 2011-2012 who qualified for the maximum amount through CSG.

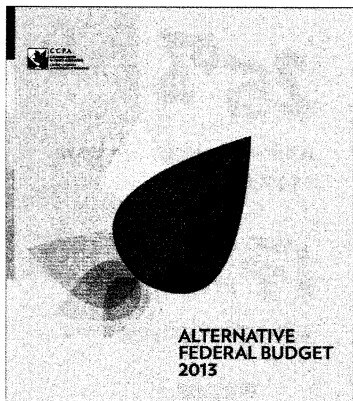
students from low-income families and \$100 per month for student from middle-income families, with an additional \$2,000 per year available for students with disabilities. The new formula also provided grants to part-time students and additional support for students with dependents. For the 2011-12 year \$642 million was disbursed through the CSG. 31 percent of students qualified to receive the maximum amount of grant. The Federation continues to advocate for an increase in the amount of grants disbursed to students.

SERVICE ADVISORY COUNCIL

The Service Advisory Council of CSLP brings together representatives of students, faculty, and college and university administrators. Council members include the Canadian Association of University Teachers, the Canadian Association of Student Financial Aid Administrators, the Association of Universities and Colleges Canada, and the Federation. Representatives from the CSLP and the private company that is contracted to operate the loan repayment program also participate. The Council's mandate is to review service delivery of the national student loans and grants programs and make recommendations to the government on service improvement.

In October, the Federation attended a meeting of the Council in Ottawa. At the meeting, CCLP representatives provided an update on the development of the new Electronic Confirmation of Enrolment system and the increase in borrowers using the Repayment Assistance Plan. Federation representatives gave a presentation to the meeting on the lack of access to student financial assistance for Aboriginal students. The presentation focused on the limitations of print and web communications tools for reaching on-reserve learners and reviewed the failure of the Post-Secondary Student Support Program to provide adequate financial assistance. The Federation continues to work with the CSLP to improve access to student financial aid for Aboriginal learners.

ALTERNATIVE FEDERAL BUDGET



Since 1996, the Federation has been an active participant in the Alternative Federal Budget (AFB) project. First released in 1994, the AFB is coordinated by the Canadian Centre for Policy Alternatives. The AFB uses the federal government's existing fiscal framework to create an alternative budget for the federal government that addresses social priorities, including increasing access to post-secondary education, rebuilding Canada's social safety net, protecting the environment, and reducing unemployment.

The Federation is a longstanding member of the AFB Steering Committee. The Federation is once again drafting the chapter on post-secondary education, largely based on the pre-budget submissions, to be incorporated within the AFB. This year, the Federation is also involved in drafting the AFB chapter on youth. The AFB will be released in February 2014.

VOTE EDUCATION

ELECTIONS CANADA

Elections Canada is an independent, non-partisan agency that reports directly to Parliament. As part of their work Elections Canada must be prepared at all times to conduct a federal general election, by-election or referendum, administer the political financing provisions of the Canada Elections Act, monitor compliance and enforce electoral legislation. Elections Canada is also mandated to conduct voter education and information programs and may carry out studies on alternative voting methods.

The Federation works closely with Elections Canada to educate youth and students about voting.



2015 FEDERAL ELECTION

On June 3, Federation representatives met with Elections Canada staff to discuss how to engage students in the electoral process. Elections Canada proposed multiple strategies to engage students such as establishing Voter Registration Offices on 16 different campuses across the country and setting up multiple voter registration blasts in the 2015 Fall and Winter semesters.

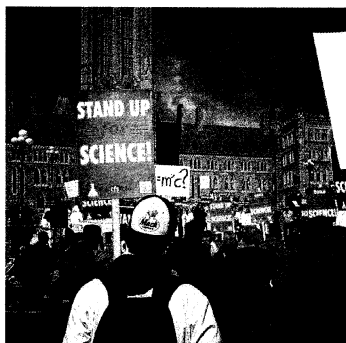
Following the meeting, Federation representatives participated in a questionnaire regarding the proposed changes to the voter identification policy. Feedback was provided regarding the effects the changes would have on students and how the policy could be further improved. The Federation will continue to liaise with Elections Canada to ensure greater participation of students and young people in future elections.

NATIONAL DEMOCRACY WEEK

From September 16 to 23, Elections Canada held Canada's Democracy Week. The goal of the week was to encourage Canadian youth to engage in political processes. During Democracy Week, the Elections Canada website featured a blog written by National Chairperson Jessica McCormick.



COMMERCIALISATION OF RESEARCH



CANADIAN CONSORTIUM FOR RESEARCH

The Canadian Consortium for Research (CCR) brings together over 600,000 researchers, students, and practitioners from 18 national organisations, including the Canadian Association of University Teachers, Canadian Association of Graduate Studies, the Canadian Federation for the Humanities and Social Sciences, the Canadian Association of Research Libraries, various scientific societies, and the Federation.

In July and September, Federation representatives attended meetings of the CCR. The focus of the discussion was on submissions to the Finance Committee from Consortium members; organising lobby meetings with key Members of Parliament and Senators on committees related to research funding; and presenting to the House of Commons Standing Committee on Finance.

STAND UP FOR SCIENCE

On September 16, in an effort to raise public awareness of the federal government cuts to funding for scientific research and the undermining of academic freedom, and to call on the federal government to make a strong commitment to science in the public interest, Evidence for Democracy, the Canadian Association of University Teachers, the Federation and other groups organised 'Stand Up for Science' rallies across the country.

The rallies called on the federal government to make a strong commitment to science in the public interest by funding scientific research from basic science through to applied; using the best available science and evidence to make the best decisions; and supporting the open communication of publicly-funded science to the public, unless there are demonstrably good reasons for not doing so.

Rallies were held in seventeen cities across the country with the largest rally occurring in Ottawa on Parliament Hill. Federation representatives participated in rallies across the country and representatives spoke about how the undermining of scientific institutions along with a claw back in funding to basic research and the prevalence of loan-based financial assistance is harmful to students and student researchers.

CANADIAN ASSOCIATION OF UNIVERSITY TEACHERS

Founded in 1951, the Canadian Association of University Teachers (CAUT) is the national voice for academic staff representing over 65,000 teachers, librarians, researchers and other academic professionals and general staff. CAUT is an outspoken defender

of academic freedom and works actively in the public interest to improve the quality and accessibility of post-secondary education in Canada. CAUT is one of the Federation's closest coalition partners.

On August 16, the Federation met with representatives of CAUT to discuss common responses to regressive science policy at the federal level that seeks to undermine basic, curiosity-driven research in the academy as well as public research in federal laboratories and institutes. CAUT representatives also discussed the policies and direction of the federal granting agencies, which are currently promoting programs that support the commercialisation of university research.

The CAUT has developed the 'Get Science Right' campaign to address the basic principles and policies for protecting public research. Member locals are encouraged to support the campaign by taking action through the campaign website www.getscienceright.ca and connecting with their local faculty association.

OPEN ACCESS POLICY FOR THE FEDERAL GRANTING COUNCILS

As previously reported, the Federal Granting Councils—the Social Sciences and Humanities Research Council (SSHRC), Natural Sciences and Engineering Research Council (NSERC), and Canadian Institutes for Health Research (CIHR)—have begun the process of creating a harmonised open access policy for any project or researcher funded by the Councils. Citing the changing international copyright landscape as well as the growing number of interdisciplinary (and, consequently, inter-agency) research projects, the Councils are looking for more consistent rules that will apply to all future projects. All three Councils have been explicit in the recognition that, as publicly-funded agencies, they have a responsibility to ensure as much public access as possible to the findings of the research projects they fund.

On March 22, the Councils held a stakeholders' meeting in order to solicit feedback and ideas. The first report, including comments and suggestions from all 48 participating organisations, was released in early summer,

and a draft policy was released on October 15. The Councils have requested comments and submission on the draft policy from institutions, stakeholder organisations, and individuals by December 15, 2013. The draft policy only applies to Council-funded journal publications that are peer-reviewed and not to book chapters, reports, monographs, editorials, or conference proceedings, and it attempts to strike a balance between the interests of authors and publishers and those of the public. Member locals are encouraged to review the draft policy and submit any suggestions prior to the deadline.

INTERNATIONAL STUDENTS AND IMMIGRATION

\$19,514

Average 2013–2014 tuition fees
for international students.

While all students in Canada have faced dramatic fee increases over the last decade, tuition fees for international students have skyrocketed. By fall 2013, average tuition fees for international undergraduate students were \$19,514—more than three times the already high fees paid by Canadian citizens. At some universities, international students pay over \$20,000 a year in undergraduate tuition fees, and over \$25,000 for some graduate programs. In addition, professional programs such as medicine and law can cost a staggering \$57,000 a year. High differential fees are an unfair burden and a barrier to post-secondary education for international students.

CONSULTATIONS ON LABOUR MARKET PRIORITIES

On August 20, the Federation participated in a stakeholder consultation on labour market priorities for Canada's immigration system. Currently economic immigrants are selected to come to Canada largely based on government expectations of how well they can contribute to the Canadian economy. The Federation and coalition partners consistently advocate that the cultural contributions, not just economic contributions, of immigrants should be recognized in immigration policy.

Similar to other countries with ageing populations, Canada risks not having enough people of working age to keep its economy strong. Thus, the benefit of international students who choose to stay in Canada post-graduation is more important to the domestic economy than ever. The Federation advocated through the consultation that Canada has to make sure that it can process the applications for residency as quickly and efficiently as possible, and ensure that Canada stands out among countries around the world as a welcoming and open society. Federation representatives advocated for the reduction and regulation of tuition fees for international students as a primary incentive for attracting and retaining international students to stay and work in Canada post-graduation.

ADVISORY COMMITTEE ON INTERNATIONAL STUDENTS AND IMMIGRATION

The Federation holds the only student seat on the Advisory Committee on International Students and Immigration (ACISI). ACISI meets twice yearly and provides Citizenship and Immigration Canada (CIC) with recommendations on policy pertaining to international students.

Participation on the Advisory Committee allows the Federation to ensure that the student perspective is considered when regulations are being considered. Additionally, membership on ACISI keeps the

Federation informed of developments in federal immigration policy, regulations and programs, and changes in domestic regulations surrounding international students.

On August 27, the Federation attended an ACISI meeting on the regulatory changes to the immigration act that affect international students. The proposed regulatory changes to the Immigration and Refugee Protection Regulations will regulate institutions that are eligible to host international students and combine the Off-Campus Work Permit and the Study Permit.

The changes to the Immigration and Refugee Protection Regulations will have a positive impact on the experience of international students studying in Canada by allowing greater flexibility and options for employment while studying, providing protections from fraud by ensuring only quality institutions are eligible to host international students, and by providing an easier transition for international students between institutions and/or degrees of study.

The regulations are scheduled to come into force in Spring 2014. The Federation continues to work with CIC to ensure the implementation of the regulatory changes.

FAIR COPYRIGHT

Students have long worked with the faculty, staff and other stakeholders in the post-secondary education sector to advocate for copyright legislation and policy that meets the needs of the educational community. Most recently, the Federation has been working with its coalition partners to continue to oppose restrictive, and expensive Access Copyright licensing agreements on campuses.

OPEN ACCESS WEEK

Open Access is a form of publishing using web technologies to publish articles free to the public. The May 2012 national general meeting endorsed the worldwide Open Access campaign. This year, International Open Access Week was held from October 21 to 27 to promote Open Access as a new standard in scholarship and research publishing.

To help promote the campaign and build awareness on campus a series of campaign materials are available, including a bookmark outlining different copyright licenses and a poster promoting Open Access.

CAMPUS AWARENESS CAMPAIGNS

NO THANKS MEANS NO
I'D RATHER BE ALONE MEANS NO
NO MEANS NO
NO MEANS NO
I CHANGED MY MIND MEANS NO
LET'S JUST GO TO SLEEP MEANS NO
SILENCE MEANS NO
WE'VE BEEN DRINKING MEANS NO
[] MEANS NO

DON'T TOUCH ME MEANS NO
#@! OFF MEANS NO
I'M NOT INTERESTED MEANS NO

I DON'T FEEL LIKE IT MEANS NO
NOT NOW MEANS NO

NO adv "A negative response; a denial or refusal"

RAPE IS NOT RESPECTING NO

**In every way,
 in every language,
 NO MEANS NO.**

Canadian Federation of Students



NO MEANS NO

Since 1992 the Federation has been producing No Means No campaign materials for distribution on campuses and in broader campus communities. Campaign posters, coasters, buttons and stickers that aim to raise awareness about sexual assault and rape and educate students and youth about the importance of getting consent from sexual partners. The materials support and compliment local campaigns to raise awareness about and combat sexual violence on college and university campuses.

After multiple consultations with the Women's Constituency, a re-design of the No Means No campaign materials has been completed. A new online order form was created for member locals to order the new materials in time for September 2013.

Each year, member locals order No Means No materials to raise awareness on campus during orientation week events. This year, there was a significant increase in the amounts of materials ordered by member locals.

END THE BAN

As previously reported, Health Canada approved the recommendation made by Canadian Blood Services (CBS) and Héma-Québec to reduce the deferral period for men who have sex with men to five years from the most recent incidence of sexual contact. In addition to the deferral period change, Health Canada mandated strict reporting on any increases or changes in the number of donations that contain blood-borne pathogens. The Federation participates in the CBS stakeholder working group on MSM deferral policy.

Health Canada has yet to demonstrate, or communicate, any intention to further review the policy and consider a further reduction in the deferral time or a modification of the deferral criteria to be based on behaviour, rather than identity.

Campaign materials were updated to reflect the new deferral criteria and to include slightly more specific demands. The May 2013 national general meeting resolved to maintain the campaign and call for continued pressure for Health Canada to consider a modification of the deferral terms to be based on behaviour, recognizing that the recent change was the first step in a longer process. The meeting also resolved to reduce the pressure directed to CBS, given their openness to working alongside students and the Federation to improve the safety and security of Canada's blood supply.

The Federation has received criticism from CBS for the continuation of the End the Ban campaign, in spite of multiple conversations between Federation representatives and CBS staff explaining the campaign development process, the effective impact of the policy change on Federation members, and the lack of clarity from Health Canada on the possibility or likelihood of further policy modification.

BOTTLED WATER-FREE CAMPUSES CAMPAIGN

As part of its ongoing campaign for sustainable campuses and communities, the Federation works with the Polaris Institute, the Sierra Youth Coalition (SYC), the Canadian Union of Public Employees (CUPE), and the Council of Canadians to oppose the privatisation of public water and the proliferation of bottled water companies on campuses and in workplaces under the banner of the Coalition for Bottled Water-Free Communities. The Coalition organises events for Bottled Water-Free Day, which takes place each year in March.

Following the success of Bottled Water Free Day in 2013, a date was chosen to hold the 2014 Bottled Water Free Day on March 19.

For back-to-school activities the Federation designed a flyer promoting bottle water free campuses. While the flyer directs the reader to www.backthetap.ca, the day itself is only promoted on the back of the material. The inside features a series of info graphics representing economic, environmental and other critiques of the bottled water industry.



NOTEWORTHY MEETINGS WITH MEMBERS OF PARLIAMENT

MEETING WITH DAN HARRIS NEW DEMOCRATIC PARTY POST-SECONDARY EDUCATION CRITIC

On September 24, Federation representatives met with Dan Harris, the Opposition Critic for Post-Secondary Education. While Harris noted that he was new to the position and had yet to establish what issues he would be focusing on, he was interested in the Federation's work on the Post-Secondary Student Support Program and the Federation's concern with the cost and ineffectiveness of tax credits. He noted that he would be working with Rathika Sitsabaiesan, MP for Scarborough-Rouge River, on her private member's bill to implement a Post-Secondary Education Act.

MEETING WITH ANDREW CASH, MEMBER OF PARLIAMENT FOR DAVENPORT

On August 22, Federation representatives met with Andrew Cash, New Democrat Member of Parliament for Davenport. In October, Cash tabled federal legislation entitled 'Urban Workers Strategy,' a bill aimed to regulate and improve working conditions for low-income and precarious workers.

A portion of Cash's bill addresses the need for greater regulation for student workers and unpaid internships. Cash welcomed Federation recommendations that any strategy that aims to aid young workers and recent graduates must consider the impacts of increased student debt and high unemployment rates for university and college graduates.

MEETING WITH SEAN CASEY, MEMBER OF PARLIAMENT FOR CHARLOTTETOWN

On June 28, Federation representatives met with Sean Casey, Liberal Member of Parliament for Charlottetown. Casey was interested in discussing issues that international students face. Specifically, Casey discussed the barriers international students face in participating in campus life, including eligibility to play varsity sports. Casey noted that he was working with the Canadian Civil Liberties Association to address this issue.

Federation representatives highlighted the financial barriers international students face and the need to prioritize services for international students.

CONFERENCES & EVENTS

EUROPEAN ACCESS NETWORK WORLD CONFRESS ON ACCESS TO POSTSECONDARY EDUCATION



**WORLD
CONGRESS**
ON ACCESS TO POSTSECONDARY EDUCATION

The European Access Network (EAN) is the only Europe-based, international, non-government organisation whose sole focus is increasing successful participation in higher education. In an effort to broaden global support for accessible higher education and expand the fight for accessible education outside of Europe, the EAN hosted a world congress from October 7 to 10 in Montreal. Eighty-two organisations attended the congress from over 50 countries. In addition to the civil-society groups, academics, governments, and labour organisations present, the Congress included representatives from the national students' unions of Austria, Croatia, Germany, India, Ireland, Norway, Sweden, and the United States as well as representatives from the European Students Union.

The Congress focused on two topics: the necessity of changing the culture of the campus to meet the requirements of an increasingly diverse student population and the elimination of financial barriers. As a means of addressing the two over-arching themes, the Congress program centred on seven discussion themes: Financing Educational Opportunities, Linking Social and Economic Development Access Strategies in Cities and Regions, Adult and Vocational Education, Students as Change Agents, Indigenous People and Access to Post-secondary Education, Deconstructing Traditional Assumptions about Higher Learning Systems, and Teaching at the Post-Secondary Level.

The Federation facilitated several events for national student unions to discuss policy implementation on a peer-to-peer basis.

CONFERENCE BOARD OF CANADA CENTRE ON SKILLS AND POST-SECONDARY EDUCATION

The Conference Board of Canada has created a Centre for Skills and Post-Secondary Education as a five-year project dedicated to investigating a variety of indicators within the post-secondary education system in Canada. The Centre will focus primarily on research that had previously been conducted by Statistics Canada but that has since ceased due to budget cuts, including levels of permeability, educational diversity, accessibility, transferability, and linkages between post-secondary education and the labour market.

The Centre hosted the first of a series of summits from November 5 to 7 in Toronto, bringing together representatives from colleges and universities, industry, government, community organisations, and membership organisations to discuss the challenges currently facing

Canada's post-secondary education system and the changing labour market. From this summit, the Centre will be pulling its key themes and areas of investigation. The workshops and plenary sessions, while diverse, lacked any real student representation. The Federation will be joining the project in order to ensure students' voices are included both in future summits as well as in all reports being produced by the Centre.

Federal Minister for Employment and Social Development, Jason Kenney, spoke at the Summit and announced the government's support for the Centre. The Minister discussed the importance of addressing any skills gap or "skills mismatch" in the country and highlighted the actions that the government had taken or is planning to take on skills development. Unfortunately, Minister Kenney failed to address the impact of high tuition fees and student debt on skills and training in Canada.

Minister Kenney targeted the Federation in his remarks, noting the work that the Federation has been doing to raise awareness of student debt and claimed that student debt is not increasing. Not a single other organisation was mentioned by name during his remarks, indicating that the government sees the Federation as a threat. Members should be encouraged by these comments and continue to speak to the media and to their communities about the realities of student debt and Canada's increasingly inaccessible post-secondary education system.

ROYAL SOCIETY OF CANADA

The Royal Society of Canada: The Academies of Arts, Humanities and Sciences of Canada was established in 1882 as the senior Canadian collegium of distinguished scholars, artists and scientists. The primary objective of the Society is to promote learning and research in the arts, the humanities and the natural and social sciences.

On November 14, the Federation participated in the Royal Society of Canada's Symposium: Social Justice in the 21st Century. The Symposium discussed issues surrounding access to post-secondary education, issues facing Aboriginal youth, the disappearing middle class, and challenges for Canadian newcomer youth. The

Federation presented students' vision for post-secondary education in Canada and participated in a panel that discussed solutions to the issues facing Canadian youth.

NATIONAL WOMEN'S FORUM

In 2012, the Status of Women Critic for the Official Opposition, Niki Ashton, held the first National Women's Forum.

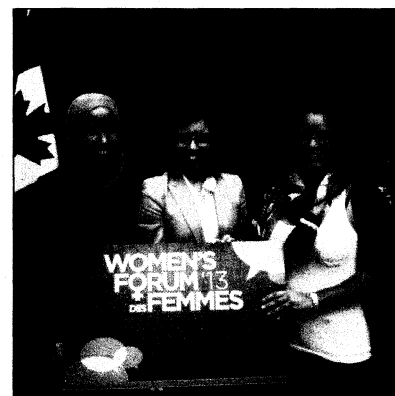
The Forum's objective was to create a space for women across the country to come together to discuss issues facing women in Canada and strategies and opportunities to combat them.

On June 20, Federation representatives met with Ashton to discuss the upcoming National Women's Forum planned for October 2013. The meeting addressed various issues that were flagged from last year's Forum, which included a lack of representation from diverse identities and a lack of space for young women to participate. Ashton acknowledged a need to shift the direction of the forum.

The Federation was invited to sit on the planning committee for the National Women's Forum and helped to facilitate participation from students across the country.

This year's Forum focussed on young women with the goal of engaging grassroots activists tackling issues facing women in Canada. Topics that were discussed at the Forum included equity between feminists, Canada's Economic Action Plan and its effect on women, access to health, and women in the media.

The forum also included PechaKucha presentations about feminist activism and grassroots organizing on women's issues. Federation representatives gave a presentation on the work member locals are doing to organise against misogyny and sexism on campuses across the country.



COALITIONS

GREEN ECONOMY NETWORK

The Green Economy Network (GEN) was formed in 2010 to push the federal government to move away from unsustainable industries and prioritise a “green” economy driven by environmentally—and economically—sustainable jobs. The Network’s membership includes: the Federation; environmental organisations, including the World Wildlife Fund, the Canadian Youth Climate Coalition, and Greenpeace Canada; and labour organisations, including the Canadian Labour Congress, the Canadian Union of Postal Workers, and the Canadian Union of Public Employees.

The Network meets regularly throughout the year. The Federation is assisting with the planning of GEN’s first major conference, titled One Million Green Jobs, which is scheduled to take place in Toronto in October 2014.



IDLE NO MORE

Sparked by the federal government’s continued assault on its Treaty obligations, Idle No More is a grassroots movement started by First Nations activists to push back against the continued colonisation and oppression of Indigenous peoples and their territories. Beginning with both spontaneous and coordinated actions taking place in communities and on campuses across Canada, the movement has now become part of a global struggle against colonialism.

The Federation has actively supported the movement in many ways, including by providing resources and support for rallies and round dances, as well as writing letters to federal Ministers denouncing government actions.

Member locals are encouraged to get involved with local Idle No More actions, events and coalitions.



INTERNATIONAL CIVIL LIBERTIES MONITORING GROUP

Formed in 2002, the International Civil Liberties Monitoring Group (ICLMG) brings together community, faith-based, civil liberties, and social justice organisations to exchange information about the impact that the Canadian security apparatus has on human rights. It also collectively responds to threats to civil liberties.

The Group has 32 member organisations including the Canadian Association of University Teachers, the Canadian Bar Association, the Canadian Arab Federation, Amnesty International, and the Canadian Council on American-Islamic Relations. The Federation has been a member of the ICLMG since 2004.

The ICLMG has done a considerable amount of work on the issue of government spying—both domestic and foreign—on civilians, governments, and corporations. The Communications Security Establishment of Canada has received increasing coverage in the mainstream press and has come under increasing scrutiny, particularly for spending and for secrecy. Civil liberties and privacy organisations have started to raise concerns about the legitimacy of such spying and are beginning to question whether the government has the authority, under Canadian law, to do so.

The Federation is in regular contact with staff and other members of the ICLMG and continues the work of defending civil liberties on an ongoing basis.

NEXT UP TRAINING PROGRAM

Next Up is an activist training organisation for youth committed to social and environmental justice. Started in British Columbia, Next Up now has chapters in Victoria, Vancouver, Calgary, Saskatoon, and Ottawa. The Federation participates in the advisory committee of, and provides in-kind resources for, the Next Up: Ottawa program.

The Federation will continue to support the program in the coming year. Member locals in cities with programs have been encouraged to connect with Next Up as part of their overall membership and community development work.

PUBLIC EDUCATION NETWORK

The Public Education Network (PEN) is composed of the Canadian Association of University Teachers, the Canadian Labour Congress, Québec labour and teachers' groups, la Fédération étudiante universitaire du Québec, the Canadian Teachers' Federation, and the Federation. PEN provides the Federation with a forum to exchange research, organising, and campaign updates with partners in the education sector, as well as to strengthen coalitions in the labour movement.

PEN meets periodically and work is ongoing to coordinate actions and responses to issues that impact public education in all parts of the country.

TRADE JUSTICE NETWORK

The Trade Justice Network comprises environmental, labour, cultural, farming, Indigenous, student, and social justice organisations opposed to the Comprehensive European Trade Agreement (CETA) negotiations, because of the impact the proposed deal would have on public services, community autonomy, environmental policy, Indigenous rights, and cultural protections. CETA is currently being negotiated in almost complete secrecy between Canada and the European Commission. The main purpose of the Network is to bring public attention to the ongoing negotiations, as well as to raise awareness about the effects this free-trade agreement will have on the lives of Canadians and our economy.

On July 23, the Federation participated in a meeting of the Network. Participants received an update on the work that has been undertaken to campaign against and, raise awareness about, the CETA. The Network sent a delegation to the recent international meeting on CETA in Brussels, and coordinated letter writing campaigns and online actions using Twitter and other social media sites.

ALLIED ORGANISATIONS

CANADIAN ASSOCIATION OF UNIVERSITY TEACHERS

Established in 1951, the Canadian Association of University Teachers (CAUT) is the national voice for academic staff, representing over 65,000 teachers, librarians, researchers, and contingent academic staff at universities across the country. CAUT is one of the Federation's closest allies in the fight for high-quality, accessible and public post-secondary education.

The Federation has actively supported CAUT's two most recent campaigns, Canada's Past Matters and Get Science Right, through social media and communications to members. Federation representatives have been in constant contact with CAUT and continue to coordinate actions and responses on a variety of issues that impact post-secondary education throughout the year.



CANADIAN CENTRE FOR POLICY ALTERNATIVES (CCPA)

The Canadian Centre for Policy Alternatives (CCPA) is an independent, non-partisan, and progressive research institute that focuses on economic and public policy reform. The Federation has held the youth seat on the CCPA Board of Directors since June 2004.

The Federation is active in the Alternative Federal Budget process and regularly reviews and provides support on the research and publications of the CCPA.



CCPA

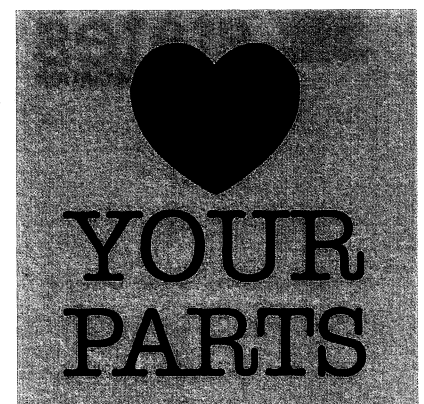
CANADIAN CENTRE
for POLICY ALTERNATIVES
CENTRE CANADIEN
de POLITIQUES ALTERNATIVES

CANADIAN FEDERATION FOR SEXUAL HEALTH

The Canadian Federation for Sexual Health (CFSH, formerly Planned Parenthood Federation of Canada) works to promote sexual and reproductive health and rights in Canada and abroad. CFSH member organisations across Canada provide clinical services, education, and counselling to hundreds of thousands of Canadians each year. Most of the people they provide services to are under 30.

The Federation works closely with the CFSH to ensure that students and students' unions have access to relevant and accurate sexual health information. The Federation is once again a partner in the CFSH Heart Your Parts Campaign. Materials for the campaign will be distributed to member locals before February 2014.

The Federation has also worked with CFHS to secure discount male and female condoms, lube, and dental dams for member locals.





Canadian Labour Congress
Congrès du travail du Canada

CANADIAN LABOUR CONGRESS

The Canadian Labour Congress (CLC) represents the interests of more than three million affiliated workers of the private and public sectors in Canada, including many young workers. The CLC is the umbrella organisation for dozens of affiliated Canadian and international unions, as well as provincial federations of labour and regional labour councils.

The Federation also meets regularly with the CLC Young Workers' Committee and continues to work on youth labour issues as they arise throughout the year.

STUDENT SOLIDARITY



UNITED STUDENTS AGAINST SWEATSHOPS

United Students Against Sweatshops (USAS) is a student organisation based in the United States that seeks to hold accountable multinational companies that exploit the people who work on university and college campuses, in communities, and in the overseas factories where university and college apparel is produced.

From August 9 to 11, National Chairperson Jessica McCormick participated in the USAS summer retreat in Washington, D.C. The goal of the retreat is to give members of the USAS the skills they need to carry out the campaigns of the organisation on their campuses. McCormick gave a presentation on the Federation's structure, campaigns, and ethical purchasing network and discussed ways in which the Federation and the USAS can continue to work together.



UNITED STATES STUDENT ASSOCIATION

The United States Student Association is the largest and oldest national student organisation in the United States. From July 19 to 24, National Deputy Chairperson Vanessa Hunt attended the National Student Congress of the USSA in Rutgers, New Jersey. Hunt presented on the work of the Federation and the importance of students working together at a national level.

The Congress provided an opportunity to discuss issues currently facing students in Canada and the United States as they relate to broader global issues and to build and strengthen the Federation's relationship with the USSA.

DISCOUNT PROGRAMS

ISIC PROGRAM

The International Student Identity Card was established more than 50 years ago for the purpose of helping students travelling internationally get discounts by creating a single, widely-recognised form of student identity card for use throughout the world. Since that time, the ISIC has also evolved into a domestic student card in many parts of the world.

The ISIC is governed by the ISIC Association, a not-for-profit association affiliated with the World Youth and Student Educational Travel Confederation. The Federation is a member of both the Association and the Confederation and, along with its predecessor organisations, has been the Canadian agent for the ISIC since the early 1960s.

Since the formation of the Federation in 1981, the ISIC has been available as a benefit of membership to members who are full-time students. The fee for non-member students is currently \$20.00 for the card.

Card Benefits

The benefits associated with the ISIC are a result of combined efforts made at various levels:

- Local discounts secured by member local associations;
- Regional and national discounts secured by the Federation; and
- International discounts secured by ISIC Global.

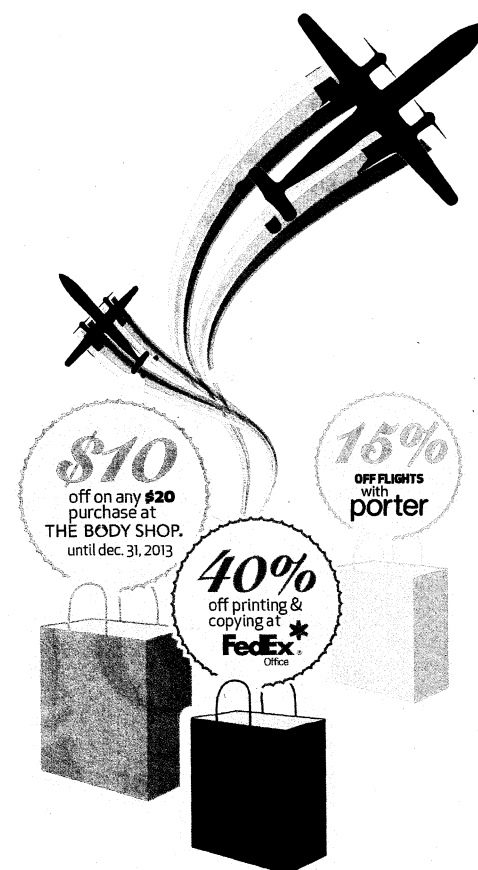
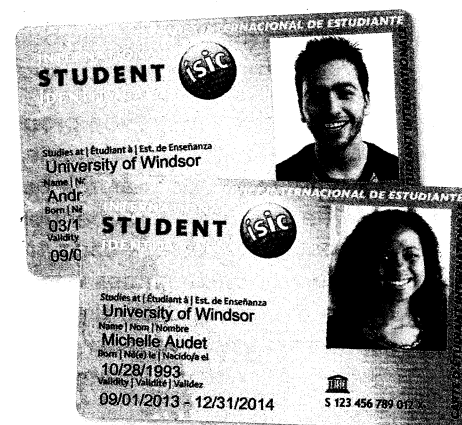
In addition to the existing national discounts, the Federation has partnered with two national companies to offer new benefits.

As previously reported, the Federation secured a 15 percent discount off Porter Air, \$20 off for every \$100 spent at any Sleep Country location in Canada (including all Dormez-vous? locations in Québec) and a discount of \$10 off purchases of \$20 or more at the Body Shop until December 31, 2013 and 10 percent discount thereafter. The Porter Air discount can now be accessed at any Travel CUTS location, by phone with Travel CUTS, and online at travelcuts.com.

In addition, the Federation has secured two additional national discounts.

Live Nation, the largest producer of live concerts in Canada and the parent company of Ticketmaster, has agreed to launch a pilot program offering an exclusive ISIC discount of up to 33 percent off tickets for Brrrrr, a winter music festival in Toronto scheduled to be held January 30-31. Live Nation will offer \$10 off the price of any ticket levels. Tickets start at \$30.

Soft Moc will offer a discount of 10 percent off at all their stores in Canada. Soft Moc sells many brands including: Uggs, Converse, Sketchers, Havanas, Blundstone, Timberland, Puma, and Minnetonka.



ISIC Discount Guides

For the past several years, the Federation has included regional discount listings as the last section of the 220,000 handbooks produced through the Federation's handbook service.

Annually, the Federation produces 'stand-alone' ISIC (and Studentsaver) guides for distribution to card holders. This year, the guide was redesigned in differing formats, dependent on the number of discounts available in each province. Though the delivery of these guides was slightly delayed due to production and printing issues, all provincial offices should have received the guides in mid-September and distributed them to member locals.

ISIC Canada Website

As a part of the newly launched cfs-fcee.ca and cfs-services.ca website, the isiccanada.ca website was redesigned and re-launched this fall. The new site ties the design more closely to the new ISIC global website, allowing for site visitors to transition between the two website without experiencing any abrupt transition. The new site also provides additional features for issuing cards online and integrates the ISIC global discount search features.

Between September 2 and September 8, the website experienced more traffic than in any previous one-week period, with 6,026 unique visitors.

This traffic is further evidence that the ongoing promotional efforts of the ISIC and the website are effective.

ISIC Canada on Facebook

The ISIC Canada Facebook page highlights discounts, shares news, and events, and is

also designed to build an online community of cardholders who can provide input and feedback. Over 3,300 Facebook users "like" the page—almost four times the number reported at the November general meeting. The page continues to be a useful tool for cardholders to ask questions about the card itself, domestic and international discounts, and how to renew or acquire a card.

Member locals are strongly encouraged to promote the Facebook page in order to further expand the audience.

ISIC Canada on Twitter

In early December 2012, the Studentsaver Twitter account was rebranded as "ISIC Canada." Using this tool, the Federation can better interact with participating businesses by following them and mentioning them in tweets about their respective discounts. The account currently has approximately 268 followers.

Member locals are strongly encouraged to follow and promote the account, and to re-tweet messages.

e-Newsletters

The Federation has sent four e-newsletters to the over 50,000 subscribers to the ISIC Canada e-mail list encouraging subscribers to renew their ISICs as well as to promote some of the national discounts secured for the year. Consistent with previous email messages, the open-rate and click-through-rate for email recipients was significantly higher than industry standards with over 20 percent of recipients opening and clicking through to a link from the email. Of equal importance, the number of recipients who unsubscribed, or marked the e-newsletters as



spam is incredibly low in comparison with industry standards.

Online ISIC Issuing

In addition to the roughly 70 students' union locations at which eligible students can receive an ISIC, students can apply for an ISIC through the online issuing system integrated into isiccanada.ca. The system allows students to order, and pay for, an ISIC online. Because payment is required to process the order, members who apply online are refunded the cost of the card.

Use of the online ordering system has increased dramatically since the previous general meeting. Since that time, over 600 cards have been issued through the system—over one-half of the total that have been issued since the system was implemented in fall 2011.

Card Distribution

During this issuing year, over 50,000 ISICs were issued in Canada, which is significantly higher than in previous years.

As previously reported, several member locals in the Greater Toronto Area launched a co-brand

pilot project in mid-February 2013. The project co-brands the ISIC as a membership card of the local students' union and National Student Health Network. Although distribution of the co-branded ISIC at these locals was lower than anticipated in its first year, many of the distribution challenges were attributed to the timing of the release of the cards, and card distribution was significantly higher this fall semester.

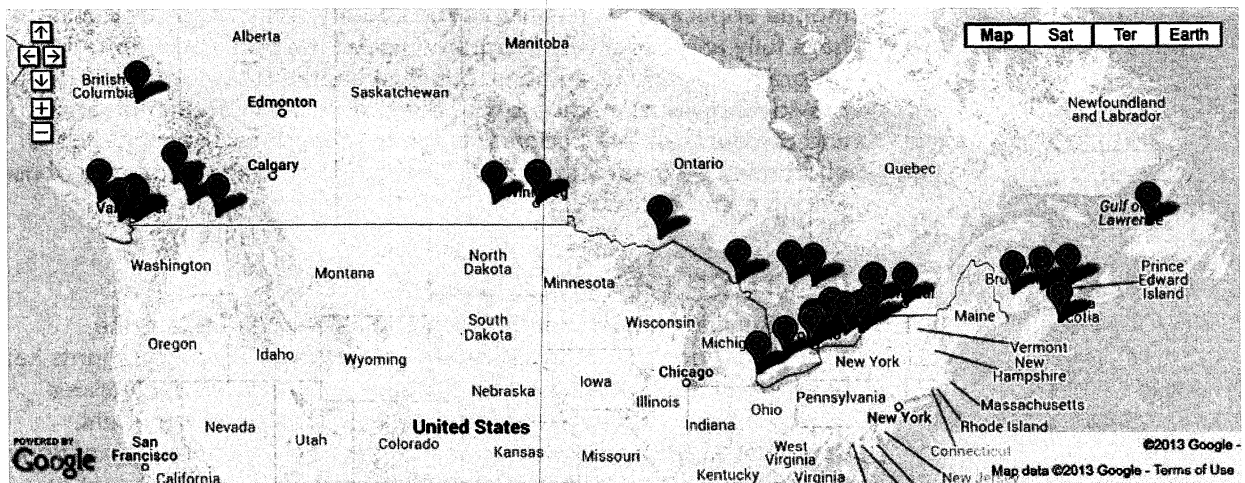
This year, in addition to those locals in Ontario that are continuing to issue co-branded cards, Locals 7, 8, and 11 have launched ISICs co-branded with the National Student Health Network.

In 2010-11 and 2011-12, OC Transpo conducted a pilot Universal Bus Pass (U-Pass) project for students at the University of Ottawa and Carleton University. During that pilot project, the ISIC was co-branded as the U-Pass for members at Locals 41 and 94. Though the pilot project was deemed a success and the U-Pass program was extended on an on-going basis, due to logistical issues the co-brand was "suspended" last year. However, as of September, the U-Pass for all students at the University of Ottawa is again a co-branded ISIC.

ISIC ISSUING OFFICES

In addition to getting your ISIC online, members of the Canadian Federation of Students and the Canadian Federation of Students-Services get get their ISIC for free at any of the below issuing offices across the country.

If you don't have access to one of the issuing locations below, you can also [download and mail in an ISIC application form](#).





STUDENTS AVER

Because part-time students are ineligible to receive the ISIC under the international rules currently governing the issuing of the Card, the Federation also produces the Studentsaver card for mass distribution to part-time students. The Studentsaver cards provide members with access to most, but not all, domestic ISIC discounts.

Card Distribution

For the past seven years, the Federation has distributed Studentsaver cards within the handbooks produced through the Federation's handbook project. This year, due to cost considerations, the cards were not included. Instead, regional discount guides with Studentsaver cards affixed were distributed in the winter semester.

MOBILE APPLICATION

HISTORY

In 2011, the Federation entered into a partnership with the OOHLALA mobile application to adapt the application for use by the Federation, its member locals, and individual members in order to:

- provide a medium to promote campaigns and campus events directly to members;
- connect individual members with local discounts; and
- allow members to communicate with other students on their campus and across the country.

USE TO-DATE

To-date, the Federation's relationship with the development company has been positive. Work on long-term implementation and development is ongoing, although implementation of the mobile application varies across the country. Many member locals have fully and effectively integrated use of the application into their programming and operations, but several others have not. In order to provide individual members with direct access to information about, and discounts of, the Federation and member locals, a concerted effort must be made at the local level to increase the frequency of use among member locals.

FEATURE DEVELOPMENT

Since the last general meeting, the application has undergone significant improvements and several major feature developments have been implemented. All modifications, upgrades, and new features were prompted by feedback from member locals and members, delegates at previous general meetings, and the Federation's national executive.

Treasure Hunt

As previously reported, the Treasure Hunt is an reality mobile game in which students hunt and catch a treasure that is virtually located within the app. Each participating students' union can set the physical boundaries for the game, beyond which the prize can't go, and determines the length of the game and any prizes that are awarded at the end. Typically, three prizes are offered: one for the person who holds the prize at the end of the game, one who held onto the prize for the longest total period of time, and one for the person who took the prize most often. After the initial round of games last year, modifications were made to prevent people from using cars, which had been a particular concern at several campuses. Several member locals also modified the game by incorporating an offline treasure hunt component for members who do not have compatible mobile phones and offered separate prizes for students who participated in the offline version.

Indoor Mapping

This feature allows for the collection of an immense amount of data about interior spaces of campus buildings, including classrooms, washrooms, water fountains, accessible spaces, libraries, cafeterias and cafes, emergency exits, vending machines, and noteworthy building features or history.

In order to create an indoor map, member local volunteers or staff take photos of the object or space in question, upload it to the app, add any relevant information, and select the category under which the object or space falls.

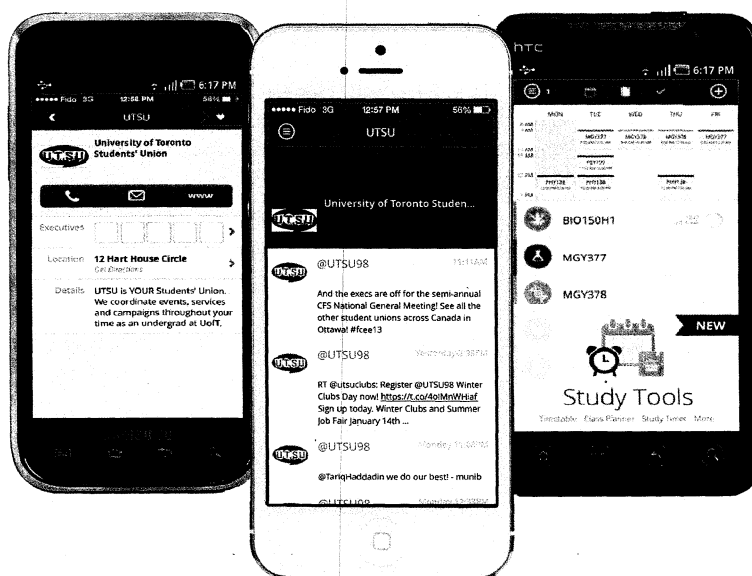
Campus Tour

The Campus Tour feature allows member locals to create a virtual tour of the campus by creating a list of campus buildings and adding information to each. This information can be mundane and practical, such as operating hours and accessible entrances, or it can include building history, sites of past student actions, or information about activities that happen within the building. Once the information is uploaded, member locals can add badges to each site that members can earn by checking in.

This feature lends itself most readily to orientation events for new students, but can also be incorporated into ongoing activities such as equity weeks, environmental events, local food maps, and social history campus tours.

Same-School Nearby Search

This is an expansion of the existing "nearby students" feature, which uses GPS to locate other students who are using the app in close proximity. The original feature simply found any student who happened to be nearby and have this feature activated, whereas the modification allows for



someone to narrow the search to just those who are registered in their school network. As with the original feature, students can choose whether or not to be “discoverable” on the app for security or privacy purposes.

First Year Campus Group

As mentioned above, groups can be created for incoming or first-year students. The groups serve as a space for the local students’ union to connect with new members, provide general information, answer specific questions, and provide suggestions that are primarily relevant for new students.

Campus Announcement System

The Campus Announcement System allows for the students’ union to send out a push notification to all students registered in the campus network. Individual students can choose to turn off the notifications if they are not interested in receiving messages.

There are two types of announcements permitted with the system, standard messages and emergency messages. Standard messages only go out to those students who have not opted out of receiving notifications. Emergency messages go out to all students regardless of their personal settings. While standard messages can be used to remind people of events like elections or an annual general meeting, the emergency feature was designed to inform people about things like unexpected campus closures.

USER PROFILE IMPROVEMENTS

Several general user improvements have been implemented over the summer. These changes include simplifying the process to close an account, adding a cover photo to an individual user profile, adding courses that are not already in the system, simplifying the request to see friends’ timetables, and adding secondary e-mail addresses to user accounts. These changes were prompted primarily by individual user feedback on the app.

Gender Identification Updates

As previously discussed, there were concerns over the account creation process and the requirement to select a particular sex. The sign-up process has

been modified and the following language has been added:

Choose your gender:

- guy
- girl
- more:
 - trans
 - gender non-conforming
 - prefer not to disclose

The choice to ask a question about gender rather than sex was made in order to secure more helpful data on campus engagement as well as campus demographics. No individual user data collected through the app is identifiable to those who can access the administrators’ control panel.

Students’ Union Profile

A separate students’ union tab has been added to the main menu on the application. This tab takes the user to a separate space specifically for students’ union content. As a first step, the current content is simply the union’s Twitter feed and serves as a placeholder for the full version that is being developed. The final version will have space for member locals to upload unique content that changes throughout the year—announcements, service information, union director information, Instagram, Twitter, and other content that is often included in the handbook/ dayplanner.

Ongoing Work

Federation representatives continue to work with the development company to update and improve the application based on member locals’ feedback, including making the application more accessible for members with disabilities, developing a campaigns portal, more comprehensive ISIC discount integration, and integration with the Federation’s website service.

HANDBOOK SERVICE

The Handbook Service is in its fourteenth year as a national service of the Federation after starting as a project of the Canadian Federation of Students-British Columbia in the late 1990's. The Service was initiated primarily to reduce the cost of producing handbooks, particularly for small member locals. It was also viewed as a means of improving the overall quality of student handbooks.

Each handbook consists of a unique local section, as well as provincial and national sections, and calendar and time management pages. Participating students' unions provide local content in text format and images that are then formatted by the Federation to be consistent with the overall design of the handbook.

The volume of books produced allows for better quality paper, colour pages, and fewer advertisements while realising savings in the costs associated with design, printing, and binding. These economies of scale have enabled some students' unions to eliminate or reduce local advertising from their handbook. In addition, the books are produced in a unionized environment using recycled paper and vegetable-based inks.

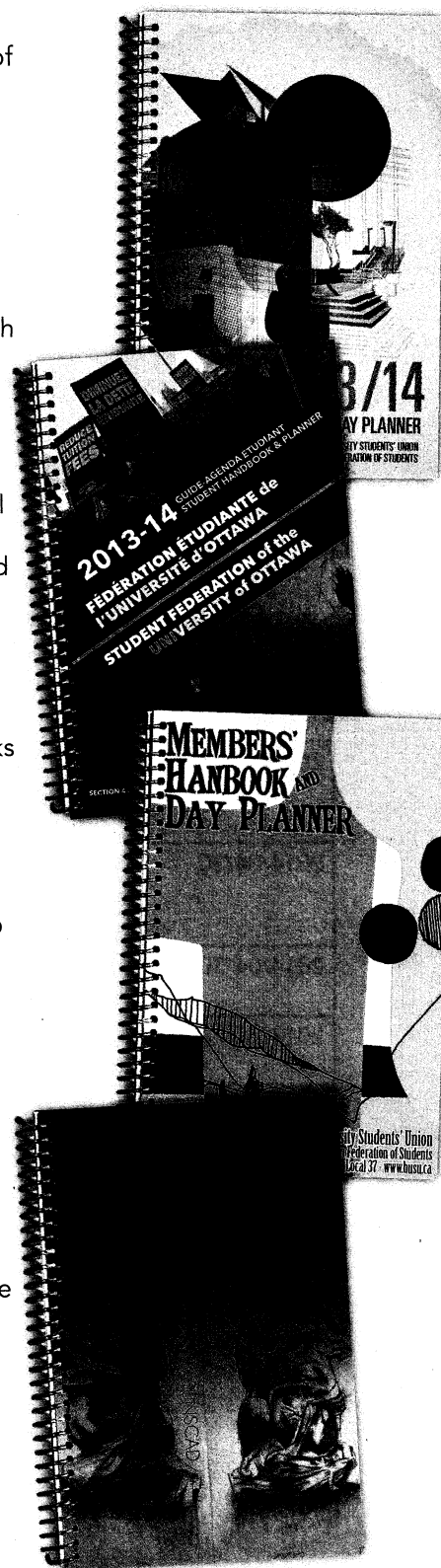
2013-14

For the 2013-14 academic year, 49 versions of the handbook were printed for participating members locals. Just over 225,000 handbooks were printed.

All of the enhancements that were introduced in previous handbooks were again standard, including full bleeds throughout the handbook, a die-cut sticker page and tear-off corners on the calendar pages. All handbooks featured an introductory page that allows the individual to record contact information in the event the handbook is misplaced. Member locals were also provided with the opportunity to produce banner advertisements in the calendar section of the handbook. Once again, the Service was able to offer full colour for all national, provincial and local content to participating member locals at no additional cost.

As previously reported, a negative consequence of decreased handbook orders is that the Federation assumes a higher proportion of the static costs of the handbook project, such as design work and printing plates. To address the increasing subsidisation of the service by the Federation, a revised pricing structure was implemented for the 2013-14 year.

As a result of the closer integration of the Studentsaver discount program and the International Student Identity Card, members will be directed to apply for their ISIC at their local students' union office and the Studentsaver card will not be attached to a divider page. The listing of regional discounts was once again integrated into the majority handbooks, for regions where there are sufficient discounts.



Despite delays by member locals in submitting their content to the Federation, the vast majority of handbooks were delivered to campuses by the end of August.

The delays by member locals in submitting their content resulted in the Federation failing to meet the content submission deadlines. This, in turn, delayed submission of the completed handbook to the printer. Delays in submitting the final handbook files to the printer resulted in both logistical challenges and significantly increased cost, as printing press time needed to be rescheduled.

2014-15

The tentative production and coordination schedule for the 2014-15 handbook is as follows. The schedule may require minor adjustments based on the printer's schedule.

DATE	DESCRIPTION	RESPONSIBILITY
2014/02/07	Handbook contracts distributed.	Provincial Offices/Representatives
2014/02/28	Handbook contracts due.	Member Locals & Provincial Offices/Representatives
2014/04/11	Deadline for submission of local text (for those locals NOT securing ads in local section) and images	Member Locals & Provincial Offices/Representatives
2014/04/11	Deadline for submission of customised calendar dates.	Member Locals & Provincial Offices/Representatives
2014/04/18	Draft customised calendars start to be delivered to member locals for review and approval.	Member Locals & Provincial Offices/Representatives
2014/04/30	Deadline for submission of local text (for those locals securing ads in local section only) and images.	Member Locals & Provincial Offices/Representatives
2014/04/30	Deadline for submission of covers (images or completed covers) and cover/divider ads	Member Locals & Provincial Offices/Representatives
2014/05/23	Deadline for submission of pre-styled local content (ie. Locals 75, 24, 41, 98, 105).	Member Locals & Provincial Offices/Representatives
2014/05/21	Covers and divider ads to printer.	Member Locals & Provincial Offices/Representatives
2014/08/29	Local handbooks delivered to campus.	National Office

WEBSITE SERVICE

The Students' Union Website Service was created by a resolution at the May 2004 national general meeting. As with all of the Federation's co-operative services, the goal of the service is to provide high quality student-focused services at affordable prices. Along with having the first national student-run hosting service, the Federation is also a bulk domain-name reseller, allowing students' unions to register and renew their domain names at a reduced cost.

The Website Service provides member locals with a domain name, a template-based website, access to the services portal (National Services Application), full email functionality (including the creation and maintenance of mailing lists), and dedicated support by email, web, and phone.

In recent years, the Website Service began experiencing some difficulties with adjusting to the growth in its usage. Some of the third-party service providers used by the Service did not have sufficient capacity in the face of increasing demand and internet traffic, leading to occasional service interruptions and lagging infrastructure.

Beginning in the fall of 2012, the Federation responded by beginning to upgrade all aspects of the Service. The upgrades include migration of email and website hosting to a service provider with a more robust infrastructure, switching to a new domain registrar with a more advanced domain registration system, and the development of a new content management system (CMS) network for websites.

NUSU

INFO UPDATES BLOGS SERVICES EVENTS CLUBS MUSKOKA THE WALL CONTACT US PARTNERS

FREE HANDBOOK!

FEATURED POSTS

JOIN THE PARTY & FIGHT FOR MEN'S HEALTH
ZUMBA!
The stars are aligning for North Bay as the city will bear witness to an event never before imagined, let alone witnessed! Moustache Zumba. In the spirit of November, to raise funds and awareness for men's health issues, the Studio and the Nipissing University Criminal Justice program is hosting a November Zumba fitness party featuring moustache! [...]
9 November 2013

CHEQUES READY!
If you opted out of the NUSU Health and Dental plan, take the time to read more on how to claim your cheque! This is your money! Direct deposit has occurred!
30 October 2013

GOVERNANCE COMMITTEE MEETING
November 16, 2013
The Governance Committee will be meeting at 7:00pm on Tuesday, November 19, 2013 in the NUSU Boardroom. All are welcome to attend and share their thoughts! If you are interested in attending, please be at the NUSU office for 7:00pm. For those not in North Bay and who wish to participate, please send a message [...]

SOCIAL COMMITTEE MEETING
November 14, 2013
The Board of Directors are meeting as the Social Committee on November 14, 2013 at 6pm. All students are welcome to participate and bring their ideas on future NUSU programming. [...]

2013-2014 NUSU BOARD OF DIRECTORS
The Nipissing University Student Union has a 14 person student composed Board of Directors - returning a full student voice to the governance of your student union!
13 October 2013

STUDENT VOICE
Need something to do on your February reading week? Check out this amazing volunteer opportunity! For more information, contact Carissa Macintosh at first-gen@nipissingu.ca
8 October 2013

CANADIAN FEDERATION OF STUDENTS BRITISH COLUMBIA

ROCK THE VOTE BC CFS CONTACT US

Report: students pay more than the full cost of their education

Volunteer with us
Donating your time is a great way to meet people and gain valuable experience. Sign up to join the campaign for affordable public education!
Read More

Share your opinion!
We want to hear what you think about your study and living expenses in Canada so we can help make it even better. Your responses are kept anonymous.
Read More

The ISIC is 60!
The world's most recognized discount card turns 60 this year. You can now apply for your ISIC online.
Read More

CPS-BC (Read More: Metro, Vancouver)
Op Ed: New poll shows that young people embrace taxes
Thursday, November 23, 2012 (from the youth-driven Occupy movement in New York that spread throughout...)
Read More

Op Ed: The Mixed Opportunity Agenda
Op Ed: The Borneo gives torture a bad name

Mailing List Signup

Flickr Feed

Education Shouldn't be a Debt Sentence
You like this.
You and 4,343 others like Education Shouldn't be a Debt Sentence.

WEBSITE HOSTING

The hosting platform and website content management system comprise the Federation's website hosting service. All websites hosted by the Service are being migrated from the current hosting company to a new hosting company, Rackspace, which was chosen for its superior support mechanisms and significantly greater capacity, speed, and stability.

On the new hosting platform, the Federation has developed and launched a completely new CMS that is based on WordPress – an existing, open source platform that is used by millions of people around the world. The new CMS offers more flexibility and many add-on features.

Locals may also install their own websites/content management systems on the Rackspace servers, under the Federation's umbrella and with back-end support from the Federation, as a hosting option that is separate and distinct from the Federation's new WordPress CMS network.

Locals that have already migrated, or begun migration, to Rackspace website hosting under the Federation's umbrella include Locals 7, 8, 11, 15, 20, 35, 37, 49, 78, 82, 84, 92, 98, 103, and 109. The Federation's national websites are also now hosted on Rackspace, as are the CFS-Manitoba and CFS-Nova Scotia websites.

Migration of remaining websites is scheduled for completion by January 31, 2014.

EMAIL

Email Hosting

During the last two years, a number of issues negatively affected the performance of the email component of the Service. To improve the related infrastructure and hosting issues, migration of email hosting to Rackspace commenced in late March, 2013. Rackspace offers 25 GB of space per email account, standardised server settings, a full-featured webmail interface, and high-speed response times via webmail, POP, and IMAP access, as well as the ability to send and receive emails of up to 25 MB in size.

To pilot the new hosting service, email accounts of Federation offices were migrated first; marked improvements to speed, stability, capacity, spam

filtering, and user-friendliness were immediately noticeable.

Migration of regional office accounts commenced in early Summer, 2013, and is ongoing. Migration of member local accounts is scheduled to commence in late November, 2013.

Mailing Lists

Under the hosting system software that is now being phased out, the administration of email discussion lists was integrated with the administration of websites and email accounts within a single control panel interface. Under the new hosting system, the administration of these three components – website, email, and mailing lists – will be separate owing to the vastly different infrastructural design of the new system.

A consequence of this separation – despite certain important practical and technical advantages – is that current mailing lists are not easily migrated to the new system; the new host does not offer the same, or an equivalent, service. Work is currently underway to find, or develop, an alternative system for hosting and administering mailing lists.

For mass emailing of newsletters and bulletins, the Federation will continue to use the very sophisticated service offered by CampaignMonitor.com, and will also enable this service as a component of the newly launched CMS for member locals.

Domain Names

The Website Service provides domain name registration and management (e.g., annual renewal) as a service to member locals. Domain name registration requires purchasing of domain names through companies known as "registrars."

The Federation is currently in the process of transferring the domains that it registers to a company called Hover.com. Given the large number of domain names that the Federation registers, manages, and renews annually, Hover.com offers a far more robust registration service with greater functionality and provides additional tools to improve efficiency of the domain registering, updating, and renewal processes.

With almost 75 percent of domains managed by the Federation now transferred to Hover.com, all indications are that Hover.com will better suit Federation and member local needs. Given that migration is being carried out on a monthly basis – depending on when the domain was originally registered – all domains will be transferred to Hover.com by the end of 2013.

SERVICES PORTAL

The Services Portal – also known as the National Services Application – is a web-based system that enables students to access cost-saving services of the Federation, including a used book exchange system, and registries for tutoring, housing, and ride-sharing.

Using the Services Portal, students can browse local listings and also those at other institutions, within their region, and across the country.

As previously reported, the Service now allows member locals to opt-out of specific modules when implementing the Services Portal.

SEPTEMBER 2013 SERVICE INTERRUPTION

Despite taking several steps to avoid another interruption to website and email services in the peak-usage month of September, the Federation endured yet another three-day service interruption at mid-month this past September. As in prior years, the service interruption arose from problems with the hosting company from which the Federation is currently moving away.

This year, however, the source of the problem was different from past years. As reported by the hosting company, Cirrus, our servers (virtual machines) crashed because of a faulty hard drive (i.e., problems with the physical hardware). The interruption again affirmed that the Federation's move to the new hosting company, Rackspace, was a prudent decision. Migration of all services to Rackspace is scheduled to be completed by Spring 2014.

SUMMARY OF UPGRADES AND TARGET COMPLETION TIMES

UPGRADE TASK	TIMELINE
Development of new website content management system	Completed
Transfer of domain names to new registrar, Hover.com	End of December 2013
Migration of website hosting to new hosting company, Rackspace	End of January 2014
Migration of email and mailing list hosting to Rackspace	End of February 2014

NATIONAL STUDENT HEALTH NETWORK



The National Student Health Network is the buying consortium for health and dental insurance coordinated by the Federation. The primary purpose of the consortium is to use the collective

expertise and combined purchasing power of its members to secure lower rates and better coverage for individual members.

The buying consortium was created in the mid-1980s in response to the proliferation of campus health and dental plans that were generally expensive and failed to cover many of the drugs and services commonly used by students.

Working together, students' unions have been able to challenge questionable behaviour and tactics of profit-driven brokers such as multi-year agreements pushed by some brokers.

BENEFITS PROVIDER

Although the Network regularly seeks quotes from multiple insurance providers, all Network members' plans are currently insured through Green Shield Canada, the country's only national not-for-profit insurer. As a result of the volume of business the consortium has with Green Shield, the Federation has been able to negotiate preferred pricing and service arrangements.

CONSORTIUM MEMBERSHIP

This academic year, students belonging to 40 member locals are receiving their health and dental benefits through the consortium. The National Executive remains hopeful that, in the future, more member locals will choose to work on a democratic, cooperative basis with other Federation member locals when purchasing group health and dental insurance coverage for

their members, instead of falling for "too-good-to-be-true" sales pitches.

NEW INITIATIVES

Green Shield has recently implemented an "Ask the Pharmacist" feature in the online student centre. Using this service, members can directly email a pharmacist employed by Green Shield to ask questions related to medications. There is also a frequently asked questions section for quick answers.

Green Shield is currently developing an online opt-out service that will function independent of an insurance brokerage firm. Once it is complete, Green Shield will have the capacity to work directly with member locals who don't require third-party administrative services from a brokerage. This work will continue to be done in consultation with Federation staff.

Green Shield has also developed a 'flex plan' benefit approach, which will be introduced as an option during the upcoming renewal period. Green Shield is exploring several non-traditional benefit packages, including options that would provide benefits for a fixed price for members in programs with irregular timelines (e.g. a 16-month program). The National Executive hopes to be able to further report on the progress of this initiative at the next general meeting.

ETHICAL PURCHASING NETWORK

Orientation and welcome week activities represent an important opportunity for students' unions to promote services, campaigns, and events to members. By purchasing promotional materials through the Federation, member locals realise cost savings through increased purchasing power while ensuring that the materials they receive are ethically-manufactured, environmentally-friendly, and of high-quality. The network for purchasing orientation and other materials is a resource for students' unions to run sweatshop-free orientation week activities, and promote awareness of the need to eliminate materials manufactured in sweatshops.

2013-14 ORIENTATION PROGRAM

Participation

Participation among member locals and components increased this year with thirty-nine member locals, five components and one coalition partner placing orders. In total, 235,840 items were purchased.

Artwork

Member locals were able to either use Federation-designed template artwork or submit customised artwork. This year a combined total of 393 pieces of artwork were submitted.

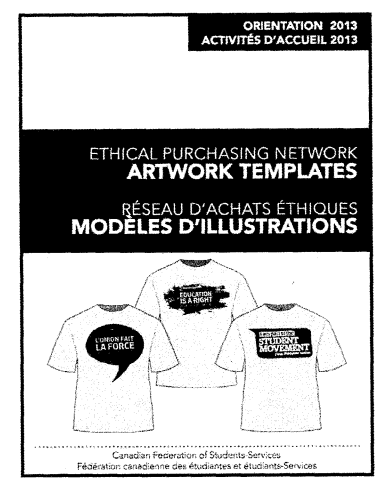
Each piece of artwork must be reviewed by the Federation to ensure it meets the artwork specifications determined by each supplier. In cases where artwork does not meet the required specifications, the Federation works with the member local to either fix the design or completely redo it.

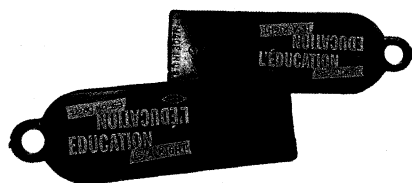
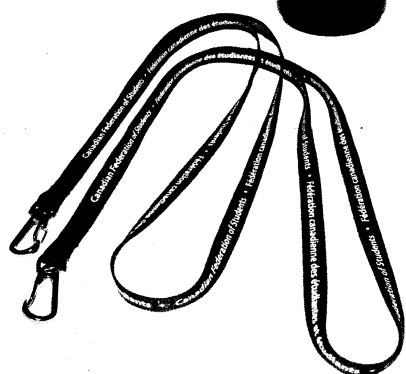
This year, new template artwork was developed for every product offered. An increase in the number of member locals using Federation templates reduced the number of problems with artwork. In addition, the artwork templates were readily available for member locals to customise.

PRODUCTS AND SUPPLIERS

Textiles: As in previous years, the Single Mothers' Co-operative of El Salvador supplied all t-shirts, shopping bags, tote bags, and laundry bags offered through the service. The Federation has worked in partnership with the Co-operative to supply textiles for the service for seven years. In exchange for receiving stable, predictable work from the Federation, the Co-operative supplies the services with high quality, non-sweatshop materials. This relationship helps to improve the lives of the Co-operative's members while also serving as a model for supporting fair trade on campus. A small tag explaining the Co-operative and its relationship to the Federation is attached to each

PRODUCT	QUANTITY
T-Shirts	22,700
Laundry Bags	9,120
Tote Bags	9,190
Shopping Bags	7,310
Water Bottles	46,310
Pens	59,510
Mugs	1,650
Lanyards	14,200
Clipboards	10,050
Notebooks	18,000
Buttons	14,050
Highlighters	17,250
Whistles	6,500





textile in order to educate the general membership about the source of the materials.

All textiles are 100 percent cotton and made with locally-sourced mill-ends, the trimmings from other textile mills that would otherwise be sent to landfills.

Durable Goods

The Federation works with several Canadian promotional product suppliers that source socially-responsible (union-made) and environmentally sustainable products.

Water bottles, travel mugs, highlighters and pens: Manufactured from recycled materials in unionised facilities in U.S.A.

Lanyards: Manufactured in Canada using 99 percent post-consumer plastic from beverage containers.

Clipboards: Manufactured and printed in Canada by a Toronto-based, unionised promotional products supplier.

Whistles: Manufactured and union-printed in the U.S.A.

Notebooks: The Federation uses a Toronto-based unionised printer to supply notebooks for the Network. The notebooks are printed on paper that meets Forest Stewardship Council (FSC) standards using vegetable-oil based inks and Bullfrog 100 percent renewable energy.

By incorporating environmental printing practices the Federation's notebook order preserved approximately 61 trees, saved approximately 109,000 litres of water, prevented approximately 2,426 kilograms of air emissions and eliminated approximately 880 kilograms of solid waste.

Buttons: The Federation continues to source buttons from the unionised print shop run by Local 24, the Ryerson Students' Union. The paper used for the buttons is 100 percent post-consumer recycled.

STORAGE & SHIPPING

The Federation contracts storage and shipping services from Maisliner International, a warehouse and logistics company located in Toronto, Ontario. Maisliner is responsible for receiving and storing products, transporting textiles between the warehouse and the screen-printers and sorting and shipping orders to member locals and components.

Typically the Federation ships products using Less Than Truckload (LTL) shipments. LTL is the most cost effective method but also takes the longest amount of time. For example, a shipment from Toronto to British Columbia takes between 6 and 7 days while a shipment to St. John's takes 7 days. The Federation also uses expedited shipping services when timelines do not allow shipments to be sent by LTL.

This year the Federation worked to improve the delivery of materials. A delivery information form that requested far more detailed delivery information was circulated to all participating member locals which greatly reduced errors.

Shipments by Truck

Although a majority of shipments were delivered by truck without any issue some member locals did experience issues with receiving shipments. The two major issues experienced were that some trucks arrived without proper unloading equipment and some trucks arrived without proper notice.

Shipments by Air

Issues with the Federation's primary textile screen-printing meant that many orders sent to the east and west coasts could not be delivered by LTL service. Despite being provided with directions to ship materials using expedited services Maisliner incorrectly shipped several shipments by LTL. When the Federation discovered this error Maisliner was directed to remove shipments off of trucks and ship via expedited delivery. The error by Maisliner and the time it took to remove shipments from packed trucks meant that shipments had to be flown to various destinations to ensure delivery deadlines were met.

Despite responsibility for the errors resting solely with Maisliner, the Federation was billed for the entire cost of shipping materials by air. The Federation is now working to have invoices revised.

Shipments to Manitoba

Although a majority of shipments to participating member locals did arrive on time, several errors with shipping companies used to deliver products to member locals in Manitoba resulted in several delays. The shipments were sent by Air using WestJet Cargo. When the shipments arrived in Manitoba, WestJet Cargo was responsible for releasing the shipments to two different delivery companies, one to deliver a shipment to Brandon and one to deliver shipments to the Winnipeg area. Instead, WestJet sent all of the shipments to Brandon. To further complicate the situation WestJet disassembled each pallet and mixed the various shipments together. Ultimately the entire shipment was transported back to Brandon, sorted and shipped to the correct member locals.

The Federation is working with Maisliner to determine how these errors occurred and how to avoid them in the future.

YEAR-ROUND ORDERING

Online Store

The year-round on-line store is currently being readied for re-launch. The store will again include pricing and product information and will allow visitors to sort products that are made in Canada, in the U.S.A., by union labour, or by a co-operative. Components and member locals will have access to the store using the same credentials supplied for the orientation program.

Campus Group Ordering

A customised product guide is being developed to facilitate students' unions seeking to expand the purchasing network to campus groups. The product guide includes the most popular items available, artwork specifications, timelines, campus ordering processes and local students' unions contact information.

Products and Pricing

A selection of products similar to those previously offered year-round, including water bottles, t-shirts, laundry bags, shopping and tote bags, pens, pencils, toques, and scarves, will be available. Throughout the year additional products including umbrellas and sweaters will be investigated.

The Federation works with its suppliers to develop sales forecasts and based on those forecasts negotiates pricing per unit for each product offered. Since there are fewer orders during the school year, prices are slightly higher than for the orientation program.



NEW DEVELOPMENTS

Online Store

The online store is currently hosted by one of the Federation's ethical purchasing suppliers. In April the online store was updated and the server that hosts the online store was switched. However, the website developer was unfamiliar with the particular needs of the Federation's online store. As a result many of the functions that existed within the online store were not available including being able to review prior order history, changing order quantities and uploading artwork.

The Federation is currently completely re-developing the online store using the Federation website service's content management system.

Textiles

The Federation is working with the Single Mothers Cooperative to expand textile offerings to include hoodies and zip-up sweaters. Final colours, sizes, screening and embroidery options are being finalised before the products are made available for member locals.

PARTNERSHIP WITH CANADIAN FEDERATION OF SEXUAL HEALTH

The Federation partnered with the Canadian Federation for Sexual Health (CFSH) to launch a pilot program for purchasing sexual health products. By working with a Canadian-distributor, the Federation has been able to secure a discount on male and female condoms, lube, and dental dams. Materials arrived on campuses directly from the wholesaler in August.

Locals 7, 11, 18, 24, 35, 49, 75, 100 and 110 and CFS-Manitoba participated in the pilot program and purchased a total of 40,550 items.



STUDENT WORK ABROAD PROGRAM

The Federation's Student Work Abroad Program (SWAP) is Canada's largest international work exchange program for students. Founded in 1975 as a small single-country exchange with New Zealand, SWAP now assists approximately 1,400 Canadians traveling to twelve countries and receives close to 4,000 foreign participants annually from more than 35 countries.

SWAP provides Canadian students and youth with the opportunity to learn about a different culture by becoming a part of the local workforce. Since its establishment over 50,000 Canadians have participated in SWAP.

OUTBOUND PROGRAMS

SWAP currently maintains outbound programs to the United States of America (USA), the United Kingdom (UK), Ireland, France, Germany, Austria, South Africa, China, Japan, Thailand, Australia, and New Zealand. The vast majority of participants travel to the USA, UK, Ireland, Australia and New Zealand.

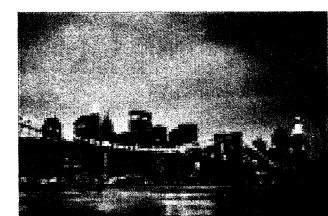
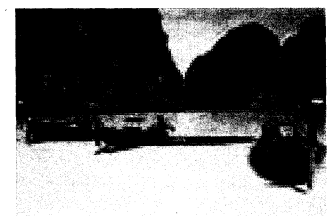
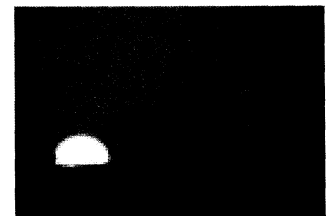
In 2013, SWAP finished the fiscal year with approximately 1,377 registrations—an 11 percent decrease compared to the previous year. There are a series of issues that have led to this decline, primarily related to changes in government systems and regulations.

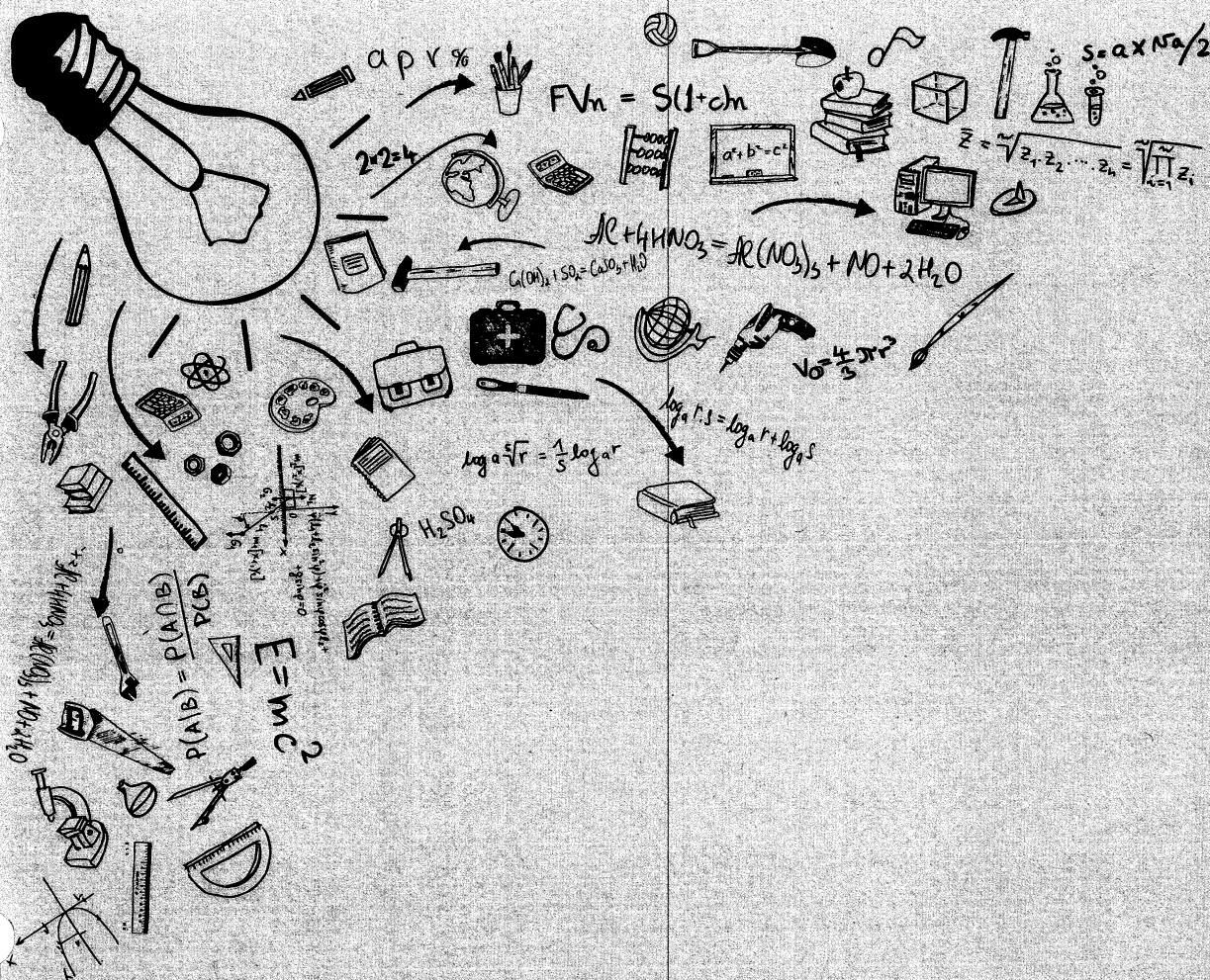
INBOUND PROGRAMS

SWAP currently provides hosting services to youth from 35 different countries. There are two categories for inbound countries: countries with which there is a bilateral agreement with the Government of Canada; and countries with which there is not.

When a bilateral agreement is in place, the Government of Canada does not allocate visas to specific groups or organisations. Instead, it sets the total number of visas for a particular category (in this case working holidays), and anyone applying from a country with a bilateral agreement has access to the overall pool of visas. This system was implemented in 2009 when the government created a department called International Experience Canada (IEC). This system of a pool of visas has made it very difficult for SWAP's largest partner, called USIT, in Ireland to maintain its level of business. USIT's numbers are down this year from what was forecasted, which directly results in a decline of inbound clients through SWAP. In addition, the online visa application system, launched fully this year by the IEC, has had many problems that have resulted in visa denials, participation cancellation, and postponing of arrivals in Canada.

For countries with which there is no bilateral agreement, the Government of Canada allocates up to 25 visas per approved organisation. In 2013, ten of these programs were put on hold, resulting in 250 incoming participants on the SWAP program not being permitted to come to Canada in the calendar year. The countries that have been affected are Bulgaria, Dominican Republic, Ecuador, India, Jamaica, Moldova, Peru, Romania, Russia, and South Africa. The IEC, which deals with these programs, has told SWAP that the programs are expected to run again in 2014.





SECTION IV INTERNAL

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ANNUAL GENERAL MEETING
ASSEMBLÉE GÉNÉRALE ANNUELLE

CANADIAN FEDERATION OF STUDENTS-(SERVICES) • FÉDÉRATION CANADIENNE DES ÉTUDIANTS-(SERVICES)

FINANCES

The financial position of the Federation remains strong, despite some small declines in membership during the past few years. As of June 30, the combined net assets of the Canadian Federation of Students and Canadian Federation of Students-Services stood at more than \$7.5 million, which included the Federation's Ottawa headquarters valued at approximately \$3.5 million.

MEMBERSHIP FEES

When the Federation was founded in 1981, the national membership fee was set at \$2.00 per student per semester. In 1992, member locals voted to increase the fee from \$2.00 to \$3.00. At the same time, a bylaw was adopted stipulating that, starting in 1996, the fee would be adjusted each academic year by the rate of change in the Canadian Consumer Price Index (CPI) during the previous calendar year.

As a result of the annual adjustments, the fee now stands at \$4.26, up from \$4.20 for the 2012-2013 membership year. Based on how the CPI has been trending over the first nine months of 2013, it is likely that the fee will be \$4.30 for the 2014-2015 membership year.

FINANCING OF BULK PURCHASING SERVICES

The bulk purchasing services are cooperative ventures between the Federation, member locals and, in some cases, provincial components. With the Handbook Service and the Ethical Purchasing Network in particular, the Federation contracts directly with the various vendors and, therefore, assumes the entirety of the liabilities associated with the services.

All of the vendors require substantial deposits—typically 50 to 70 percent of the value of the order—to be paid well before the goods arrive on campus in September and final payment is due from member locals. In the case of many of the textiles ordered, full payment is required when the goods arrive in Canada. In order to ensure that the Federation has sufficient cash-flow to meet these obligations, member locals agree to pay a deposit in June of 50 percent of the cost of goods ordered. The deposits, combined with the Federation's cash on hand, provide adequate funds to pay not only the deposits but also the final invoices.

This year only 19 of the 44 member locals that participated in the handbook project submitted the 50 percent deposits before the handbooks were printed and delivered. Furthermore, at this point, over 40 percent of handbook fees remain owing and seven locals have still have not even submitted the first deposit.

The National Executive continues to endeavour to collect these amounts from member locals and is looking at ways to reverse this trend for the 2014-2015 year.

FISCAL 2013 AUDITS

The annual audits of the financial statements of the Canadian Federation of Students and the Canadian Federation of Students-Services for fiscal 2013 have commenced. The auditors will return to the Federation offices the week following the general meeting, with the goal of completing the audits by mid-December 2013.

COMMUNICATIONS

WEBSITE REDEVELOPMENT

The Federation's website (cfs-fcee.ca) serves as the primary point of contact for the media, coalition partners, government and the general population. With over 15,000 unique visitors per month, it serves as an important communication tool for the Federation. In 2012 the National Executive identified the need to overhaul the organisational structure, aesthetics and functionality of the website.

Launched in September, the redeveloped website provides a vastly different experience for visitors to the site. Not only does the site look completely different, but a redesigned navigational structure helps visitors to find what they are looking for quickly and efficiently. The content of the site has been overhauled and updated and will serve as an archive of relevant issues relating to post-secondary education for visitors.

While the front-end user experience is pleasant and aesthetically pleasing, the back end functionality of the website provides greater access to communication tools to interact with visitors as well as a streamlined content management systems that make keeping the website up-to-date easy. The website includes a heavy integration with social media sites and provides the ability to manage contact lists and send out messages across different media (Facebook, Twitter, Google +, SMS messaging, and email) all from a central database.

The website provides functionality to host e-petitions and will automatically generate applications that can be posted on Facebook pages to increase the reach and effectiveness of the campaigns and outreach of the Federation.

The redesign will allow the Federation to centrally host all of its campaign websites on a single content management system by generating campaign microsites. The campaign microsites will allow for auxiliary websites for campaigns such as educationisaright.ca, nomeansno.ca, endtheban.ca and backthetap.ca to be managed from a central database increasing the ease of updating, while allowing them to have completely different designs from the main cfs-fcee.ca website.

The Federation has also launched a completely new cfs-services.ca website to host the websites for the services of the Federation. The website is live and provides background information about the services as well as hosting sub-sites for the ISIC, StudentSaver, and Website

services. Work is underway for the site to also serve as the host for the Handbook Service database and ftp site, and the Ethical Purchasing Network Service.

The websites are all hosted on the new Website Service content-management system allowing all of the applications and add-ons developed for the Federation to be used—or modified and used—by member locals and other subscribers of the Website Service.

COMMUNICATIONS KIT

The Federation's Communications Kit (www.communicationskit.ca) provides member locals with images of Federation logos, campaign materials, high-resolution stock photos, information about Federation campaigns and services, and research on post-secondary education issues. These materials are provided for use by member locals in their local communications, including handbooks/day-planners, newsletters, websites, campaign materials, and other promotional materials. The Communications Kit also includes space for provincial offices and member locals to upload and share documents with other member locals. Member locals are encouraged to make use of the Communications Kit and to contact the national office for help if needed.

The Communications Kit was re-launched on the Website Service content-management system to allow for integration of the elements hosted in the Kit to be used on Website Service hosted sites.

Latest Students on Parliament Hill this week to call for action on high stu... 21 October 2013 8+1 1 Like 50 Follow @cfsfce

cfsfcée
CANADIAN FEDERATION OF STUDENTS

CONTACT MEDIA RELEASES PRIVACY POLICY FRANÇAIS

THE ISSUES TAKE ACTION RESEARCH & POLICY ABOUT CFS-SERVICES

COMMUNICATIONS

NATIONAL EXECUTIVE COMPOSITION

The current members of the National Executive are:

National Chairperson	Jessica McCormick
National Deputy Chairperson	Vanessa Hunt
National Treasurer	Gabe Hoogers
British Columbia Representative	Zachary Crispin
Alberta Representative	vacant
Saskatchewan Representative	Bart Saroka
Manitoba Representative	Bilan Arte
Ontario Representative	Anna Goldfinch
Québec Representative	vacant
New Brunswick Representative	vacant
Prince Edward Island Representative	vacant
Nova Scotia Representative	Nick Stark
Newfoundland & Labrador Representative	Michael Walsh
Aboriginal Students' Representative	Savannah MacKenzie
Graduate Students' Representative	Joseph Donnelly
Francophone Students' Representative	Anne-Marie Roy
Racialised Students' Representative	Jessica Thyriar
Women's Representative	Lauren Bosc

MEMBERSHIP REFERENDA ADMINISTRATION

The May 2011 national general meeting resolved to replace the existing committee structure responsible for conducting membership referenda with a Chief Returning Officer. The National Executive is recommending that Katherine Giroux-Bougard be ratified as the Chief Returning Officer for any referenda conducted in 2014.

Ms. Giroux-Bougard is a Project Coordinator for CUSO International. Her work focuses on youth economic and social inclusion, particularly on youth participation in the electoral and democratic process. Giroux-Bougard holds a Masters of Development Studies from Erasmus University (Rotterdam, Netherlands) and a Masters of International

Relations from the Insitute de Barcelona d'Estudis Internacionals (Barcelona, Spain). She has extensive knowledge of the democratic process and electoral fairness in students' union, municipal, provincial, and federal elections in a variety of jurisdictions.

Ms. Giroux-Bougard served as President of the Memorial University Students' Union from 2006-2007. She also has previous experience with the Federation, having served as the Newfoundland and Labrador Representative on the National Executive in 2007-2008 and as National Chairperson from 2008-2010.

NATIONAL CONGRESSES

The Federation holds two national congresses each year, one in May and one in November. In addition, the Federation's two national caucuses, the National Aboriginal Caucus and the National Graduate Caucus, hold national meetings each year.

May 2014 National General Meeting

The spring 2014 national general meeting is tentatively scheduled for June 5 to 8, 2014. The National Executive will confirm the dates at its next meeting.

November 2014 National General Meeting

The fall 2014 national general meeting is tentatively scheduled for November 27 to 30, 2014. The National Executive will confirm the dates closer to the meeting.

National Caucus General Meetings

The Federation's National Graduate Caucus consists of all member students' unions composed in whole or in part of graduate students. Each year, during the winter semester a national general meeting of the Caucus is held. The next meeting has not yet been scheduled.

The Federation's National Aboriginal Caucus consists of all member students' unions composed in whole or in part of Aboriginal students. Each spring, a national general meeting of the Caucus is held. The next meeting has been tentatively scheduled for June 1 to 3, 2014.

LEGAL AFFAIRS

At the Federation's 26th annual general meeting, the membership directed the National Executive to take all necessary steps to uphold the integrity of the Federation and defend the goodwill associated to its name. As per this directive, the National Executive continues to vigorously defend the Federation's moral and contractual rights, and against unfounded allegations and libellous statements.

DATE	NAME	PARTY
21-Oct-13	Bev Shipley	Conservative
21-Oct-13	Brad Butt	Conservative
21-Oct-13	Bryan Hayes	Conservative
21-Oct-13	Cathy McLeod	Conservative
21-Oct-13	Craig Scott	NDP
21-Oct-13	Devinder Shory	Conservative
21-Oct-13	James Cowan	Liberal
21-Oct-13	Janis Johnson	Conservative
21-Oct-13	Jean Crowder	NDP
21-Oct-13	Jim Hillyer	Conservative
21-Oct-13	Joan Fraser	Liberal
21-Oct-13	Joseph Day	Liberal
21-Oct-13	Kerry-Lynne Findlay	Conservative
21-Oct-13	Laurie Hawn	Conservative
21-Oct-13	Maria Chaput	Liberal
21-Oct-13	Megan Leslie	NDP
21-Oct-13	Mike Allen	Conservative
21-Oct-13	Murray Rankin	NDP
21-Oct-13	Niki Ashton	NDP
21-Oct-13	Paul Calandra	Conservative

DATE	NAME	PARTY
21-Oct-13	Peter Julian	NDP
21-Oct-13	Randy Kamp	Conservative
21-Oct-13	Robert Chisholm	NDP
21-Oct-13	Ron Cannan	Conservative
21-Oct-13	Sean Casey	Liberal
21-Oct-13	Stéphane Dion	Liberal
21-Oct-13	Tilly O'Neill Gordon	Conservative
21-Oct-13	Tobias Enverga	Conservative
21-Oct-13	Wayne Easter	Liberal
22-Oct-13	Barry Devolin	Conservative
22-Oct-13	Bob Dechert	Conservative
22-Oct-13	Carol Hughes	NDP
22-Oct-13	Carolyn Bennett	Liberal
22-Oct-13	Charlie Angus	NDP
22-Oct-13	Dan Harris	NDP
22-Oct-13	Dave Van Kesteren	Conservative
22-Oct-13	David Christopherson	NDP
22-Oct-13	David Wells	Conservative
22-Oct-13	Douglas Black	Conservative
22-Oct-13	Elaine McCoy	Ind. (PC)

DATE	NAME	PARTY
22-Oct-13	Elizabeth Hubley	Liberal
22-Oct-13	Hedy Fry	Liberal
22-Oct-13	Jack Harris	NDP
22-Oct-13	Jasbir Sandhu	NDP
22-Oct-13	Jinny Jogindera Sims	NDP
22-Oct-13	Joan Crockatt	Conservative
22-Oct-13	John Weston	Conservative
22-Oct-13	Joy Smith	Conservative
22-Oct-13	Joyce Bateman	Conservative
22-Oct-13	Joyce Murray	Liberal
22-Oct-13	Judy Sgro	Liberal
22-Oct-13	Lawrence MacAulay	Liberal
22-Oct-13	Matthew Kellway	NDP
22-Oct-13	Mike Sullivan	NDP
22-Oct-13	Nathan Cullen	NDP
22-Oct-13	Norman Doyle	Conservative
22-Oct-13	Patrcia Davidson	Conservative
22-Oct-13	Peter Kent	Conservative
22-Oct-13	Peter Stoffer	NDP
22-Oct-13	Rob Moore	Conservative

DATE	NAME	PARTY
22-Oct-13	Rod Bruinooge	Conservative
22-Oct-13	Rodney Weston	Conservative
22-Oct-13	Scott Brison	Liberal
22-Oct-13	Tarik Brahmi	NDP
22-Oct-13	Ted Hsu	Liberal
22-Oct-13	Tyrone Benskin	NDP
22-Oct-13	Yvon Godin	NDP
23-Oct-13	Andrew Cash	NDP
23-Oct-13	Bruce Hyer	Independent
23-Oct-13	Catherine Callbeck	Liberal
23-Oct-13	Denis Bevington	NDP
23-Oct-13	Guy Caron	NDP
23-Oct-13	Irwin Cotler	Liberal
23-Oct-13	Jean-Claude Rivest	Independent
23-Oct-13	John McCallum	Liberal
23-Oct-13	John Rafferty	NDP
23-Oct-13	Laurin Liu	NDP
23-Oct-13	Linda Duncan	NDP
23-Oct-13	Mike Wallace	Conservative
23-Oct-13	Randall Garrison	NDP

DATE	NAME	PARTY
23-Oct-13	Rosane Doré Lefebvre	NDP
23-Oct-13	Scott Andrews	Liberal
23-Oct-13	Stephen Woodworth	Conservative
23-Oct-13	Terry Mercer	Liberal
24-Oct-13	Alex Atamanenko	NDP
24-Oct-13	Anne Minh-Thu Quach	NDP
24-Oct-13	Asha Seth	Conservative
24-Oct-13	Betty Unger	Conservative
24-Oct-13	Brad Trost	Conservative
24-Oct-13	Christine Moore	NDP
24-Oct-13	David Tkachuk	Conservative
24-Oct-13	David Wilks	Conservative
24-Oct-13	Denis Blanchette	NDP
24-Oct-13	Diane Bellemare	Conservative
24-Oct-13	Elizabeth May	Green Party
24-Oct-13	Fernand Robichaud	Liberal
24-Oct-13	Francis Scarpaleggia	Liberal
24-Oct-13	Frank Valeriote	Liberal
24-Oct-13	Geoff Regan	Liberal
24-Oct-13	George Furey	Liberal

DATE	NAME	PARTY
24-Oct-13	Glenn Thibeault	NDP
24-Oct-13	Grant Mitchell	Liberal
24-Oct-13	Irene Mathysen	NDP
24-Oct-13	JoAnne Buth	Conservative
24-Oct-13	Jonathan Genest-Jourdain	NDP
24-Oct-13	Judy Foote	Liberal
24-Oct-13	Kellie Leitch	Conservative
24-Oct-13	Kelvin Ogilvie	Conservative
24-Oct-13	Kennedy Stewart	NDP
24-Oct-13	Lynne Yelich	Conservative
24-Oct-13	Lysane Blanchette-Lamothe	NDP
24-Oct-13	Mathieu Ravignat	NDP
24-Oct-13	Nancy Greene Raine	Conservative
24-Oct-13	Noël A. Kinsella	Conservative
24-Oct-13	Nycole Turmel	NDP
24-Oct-13	Paulina Ayala	NDP
24-Oct-13	Ralph Goodale	Liberal
24-Oct-13	Randy Hoback	Conservative
24-Oct-13	Rathika Sitsabaiesan	NDP
24-Oct-13	Raynell Andreychuk	Conservative

DATE	NAME	PARTY
24-Oct-13	Richard Neufeld	Conservative
24-Oct-13	Rick Norlock	Conservative
24-Oct-13	Rodger Cuzner	Liberal
24-Oct-13	Ryan Cleary	NDP
24-Oct-13	Stephen Greene	Conservative
24-Oct-13	Sylvain Chicoine	NDP
24-Oct-13	Thanh Hai Ngo	Conservative
24-Oct-13	Thomas Mulcair	NDP
24-Oct-13	Vernon White	Conservative
24-Oct-13	Wilfred Moore	Liberal
24-Oct-13	Yvonne Jones	Liberal
25-Oct-13	James Bezan	Conservative
25-Oct-13	Mark Eyking	Liberal
29-Oct-13	Fin Donnelly	NDP
29-Oct-13	Gail Shea	Conservative

DATE	OUTLET	SUBJECT
18-Jun-13	The Times & Transcript	International Student Identity Cards
24-Jun-13	Winnipeg Free Press	International Students
25-Jun-13	Postmedia Breaking News	Underfunding of PSE
25-Jun-13	Ottawa Citizen	Underfunding of PSE
25-Jun-13	Edmonton Journal	Underfunding of PSE
25-Jun-13	The Calgary Herald	Tuition Fees
02-Jul-13	Canadian Government News	Retirement Security
02-Jul-13	Winnipeg Free Press	Underfunding of PSE
24-Jul-13	Postmedia Breaking News	End the Blood Ban
24-Jul-13	Winnipeg Free Press	End the Blood Ban
03-Aug-13	Ottawa Citizen	Student Debt
06-Aug-13	Postmedia Breaking News	Student Debt
06-Aug-13	The Globe and Mail	Rising Tuition Fees
14-Aug-13	Postmedia Breaking News	Student Debt
17-Aug-13	The Toronto Star	Student Debt
20-Aug-13	Postmedia Breaking News	Student Debt
21-Aug-13	The Vancouver Sun	Student Debt
26-Aug-13	The Toronto Star	Student Credit Cards
27-Aug-13	The Times & Transcript	Return on Investment in Education

APPENDIX II

MEDIA SUMMARY

DATE	OUTLET	SUBJECT
27-Aug-13	Times Colonist	Return on Investment in Education
27-Aug-13	The Guelph Mercury	Return on Investment in Education
28-Aug-13	Postmedia Breaking News	Student Debt and Tuition Fees
28-Aug-13	Postmedia Breaking News	Student Debt and Tuition Fees
29-Aug-13	National Post	Student Debt and Tuition Fees
03-Sep-13	The Toronto Star	Student Debt and Tuition Fees
03-Sep-13	Nanaimo Daily News	Student Debt
05-Sep-13	The Globe and Mail	Teaching Focused Professors
05-Sep-13	The Weekly Gleaner	Bottled Water Free Campus
06-Sep-13	CTV Television	Campus Rape Culture
06-Sep-13	CBC News	Campus Rape Culture
07-Sep-13	Winnipeg Free Press	Underfunding of PSE
07-Sep-13	Waterloo Region Record	International Student Identity Cards
07-Sep-13	The Toronto Star	Saving for Education
07-Sep-13	Ottawa Citizen	Campus Rape Culture
08-Sep-13	Postmedia Breaking News	Campus Rape Culture
09-Sep-13	The Vancouver Province	International Student Identity Cards
09-Sep-13	Postmedia Breaking News	International Student Identity Cards
09-Sep-13	National Post	Campus Rape Culture

DATE	OUTLET	SUBJECT
09-Sep-13	Canadian Press	Campus Rape Culture
10-Sep-13	Postmedia Breaking News	Campus Rape Culture
10-Sep-13	The Gazette	International Student Identity Cards
10-Sep-13	CBC News	Unpaid Internships
11-Sep-13	The Toronto Star	Unpaid Internships
11-Sep-13	Ottawa Citizen	Campus Rape Culture
11-Sep-13	The Gazette	Campus Rape Culture
11-Sep-13	Edmonton Journal	Campus Rape Culture
11-Sep-13	CBC News	Rising Tuition Fees
12-Sep-13	Canadian Press	Campus Rape Culture
12-Sep-13	Business Review Canada	Stand Up for Science
13-Sep-13	Waterloo Region Record	Campus Rape Culture
13-Sep-13	Kamloops Daily News	Campus Rape Culture
17-Sep-13	Professional Services Close-up	Student Debt and Tuition Fees
24-Sep-13	Manufacturing Close-Up	Student Debt and Tuition Fees
28-Sep-13	Canadian Government News	Russian Anti-Gay Law Petition
03-Oct-13	The Toronto Star	Tuition Fee Deadlines
22-Oct-13	The Globe and Mail	Rising Tuition Fees
04-Nov-13	The Peak	No Means No
13-Nov-13	Postmedia Breaking News	International Student Fees